

Woodhatch Place, 11 Cockshot Hill, Reigate, Surrey RH2 8EF

4 September 2025

Sent via Email.

Dear Commissioner,

## Police and Crime Commissioner for Surrey Annual Report 2024-2025

Thank you for today's meeting with the Surrey Police and Crime Panel to discuss the content of your Annual Report 2024-25. We are grateful for the opportunity to discuss the report and to consider how it might be developed or improved in line with the our core roles and responsibilities. The Panel commends the achievements highlighted in the Report and the range of activities undertaken by your Office in support of Police and Crime Plan objectives. We agreed to respond in writing with any specific comments or recommendations regarding the Report in the normal way.

For the last two years the Panel has highlighted the need for your annual report to clearly set out progress on meeting the priorities of the Police and Crime Plan during the financial year. In our letter to you last year (dated 2 October 2024) we recommended the inclusion of a RAG rating assessment of performance against the specific objectives in the Plan, and the year before (dated 17 July 2023) we expressed concern that the emphasis was too much on listing activities and achievements as opposed to an objective assessment of performance and progress towards meeting priority objectives in the plan.

In discussion today the Panel was extremely pleased to hear that future updates on the Police and Crime Plan will be accompanied by a RAG rated Scorecard which will more clearly demonstrate outcomes to the Panel and most importantly the public. In line with this and with our previous recommendations to you on the Annual Report, the Panel recommends that: Future Annual Reports include a clear summary of progress against the priority objectives, deliverables and commitments in the new Police and Crime Plan 2025-28. We hope that this will mirror that RAG rated Scorecard approach that you outlined in discussion today.

On behalf of the Panel, I would like to thank you once again for a useful and informative session.

Yours sincerely,

Councillor John Robini

Chairman of the Surrey Police and Crime Panel