

Office of the Police and Crime  
Commissioner for Surrey

---

PO Box 412  
Guildford  
Surrey  
GU3 1BR

To: The Home Secretary  
Her Majesty's Inspectorate of Constabulary  
and Fire and Rescue Services

Tel: 01483 630200  
Fax: 01483 634502

e-mail:  
[surreypcc@surrey.pnn.police.uk](mailto:surreypcc@surrey.pnn.police.uk)  
Website: [www.surrey-pcc.gov.uk](http://www.surrey-pcc.gov.uk)

20 April 2020

Dear Home Secretary and HMICFRS

***Response from David Munro, Police and Crime Commissioner for Surrey to the National HMICFRS report 'A Joint Thematic Inspection of Integrated Offender Management'***

I welcome this report which provided Surrey Police with a very timely assessment of their approach to IOM following the relatively recent introduction of High Harm Perpetrator Units.

Overall, Inspectors were complimentary of this approach and I was particularly pleased to see my joint venture with KSSCRC, providing housing for IOM clients, highlighted as good practice. The Surrey Police headline report raised a number of areas for improvement and these were discussed at the Surrey Reducing Reoffending Board (RRB) in January 2020. The board has formulated a plan to address the recommended areas for improvement which will be reported into the RRB with a target completion date of approximately 6 months (although this may need to be extended due to Covid-19).

The main report contains a specific recommendation for PCCs which relates to ensuring all relevant partners and services are involved in the delivery of IOM. I am aware that in Surrey the availability of substance misuse services is a particular issue and I have instructed my team to investigate this.

I have asked the Chief Constable, Gavin Stephens, for his views on the report, to which he has said:

*"I welcome the 2019 HMIP and HMICFRS joint thematic review of Integrated Offender Management. Surrey have moved to a new model of managing offenders based on Threat, Harm and Risk and have developed a new High Harm Perpetrator Unit (HHPU), which is mentioned positively in this thematic review. The roll out of this new model was fully undertaken in late 2019. This provides evidence of Surrey Police's*

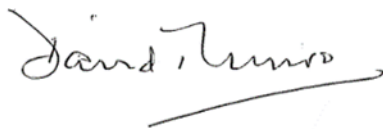
*desire to continually look to identify opportunities to improve and innovate, alongside our partners.*

*Surrey Police were an area of focus within the inspection thereby contributing to the thematic report which has concluded in recommendations to IOM nationally. As part of the inspection process Surrey Police received feedback specific to our force area. The HHPU management team have been working diligently to address the recommendations in partnership with the Office of the Police and Crime Commissioner.*

*The recommendations from the thematic report are recorded and monitored through our governance structures and the strategic lead will oversee their implementation.”*

My office will continue to monitor the improvement plan through our membership of the Surrey Reducing Reoffending Board and will assist in its development where possible. I will also evaluate partnership working in the Surrey IOM scheme with a particular focus on working with Public Health colleagues and others to enhance the availability of substance misuse services for our IOM clients.

Yours sincerely

A handwritten signature in black ink that reads "David Munro". The signature is written in a cursive style and is underlined with a single horizontal stroke.

**David Munro**  
**Police and Crime Commissioner**