

## Police and Crime Commissioner for Surrey – Decision Making Record

**Report Title:** Section 22A Agreement – Single Online Home  
**Decision number:** 2019/017  
**Author and Job Role:** Alison Bolton, Chief Executive  
**Protective Marking:** OFFICIAL

### Background

Single Online Home (SOH), offers the public and easy to use, digital platform where they can communicate effectively with their local police force. Communities are empowered by convenient access to the information, advice and services they need. A substantial majority of police forces have signed statements of intent to join the platform so far. Surrey 'goes live' in December 2018. The Force is then able to offer a range of nationally consistent online services to the public, but with its own local identity. Essentially, SOH will be a 'digital front counter' or digital 101 service.

The PCC has been asked to sign a Section 22A Agreement relating to the Digital Policing Portfolio and specifically, Surrey's participation in Single Online Home. The SOH platform is being delivered under a contract to the Mayor's Office for Policing & Crime (MOPAC - the Host Force) and the initial contract runs for two years with the ability to extend twice for a further year in each case. The s22 Agreement sets out the intended framework for access to the Platform, how it will operate and determines the rights, responsibilities and liabilities between the parties.

To have access to the SOH, Surrey needs to become a 'Participating Police Force'. To do this the Chief Constable and PCC must sign up to the terms of the S22 Agreement.

The S22 Agreement has been reviewed by the PCC's legal team and there continues to be negotiations with the SOH leads on some outstanding matters pertaining to reserves, performance measures and the date from which Surrey picks up certain liabilities. However, the strong recommendation from Surrey Police is that the PCC should sign the S22 Agreement in order that go-live can progress to agreed timescales. Any outstanding issues will be resolved in due course.

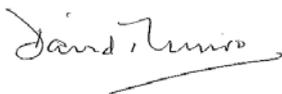
### Recommendation:

That the PCC signs the Section 22A agreement for the Single Online Home Platform.

### Police and Crime Commissioner Approval

I approve the recommendation(s):

Signature:



Date: 28<sup>th</sup> August 2019

All decisions must be added to the decision register.

## **Areas of consideration**

### **Consultation**

The PCC's legal team has reviewed the Agreement and the Chief Constable and his Director of Finance has recommended signature from an operational and financial perspective.

### **Financial implications**

As per the S22 agreement. Costs have been factored into the Force's provisional budget for 2019/20.

### **Legal**

As above.

### **Risks**

A number of outstanding risks have been highlighted by the PCC's legal team. However, the operational advice from Surrey Police is that this are not sufficient to delay signature and go-live.

### **Equality and diversity**

None.

### **Risks to human rights**

None.