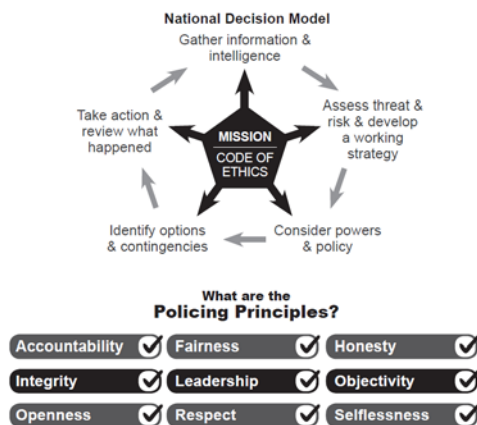




Public Confidence

Required for:	PCC Performance Meeting November 2018
Security Classification:	Official
Handling information if required:	Not applicable
Suitable for publication:	Yes
Title:	Public Confidence
Version:	1
Purpose:	General update of current position in relation to JNS and CSEW
ACPO / Strategic Lead:	DCC Gavin Stephens
National Decision Model compliance:	Yes
Date created:	22/10/2018
Date to be reviewed:	N/A

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1. Background

- 1.1. The Joint Neighbourhood Survey (JNS) is a joint Surrey Police and Surrey County Council survey that provides quarterly results around public confidence, local problematic issues, crime prevention and contacting the police. It is also used to evaluate campaigns and to provide more in depth feedback on specific issues.
- 1.2. The JNS is sent out to Surrey residents, who are called by a Market Research company who conduct the survey on behalf of Surrey Police and Surrey County Council.
- 1.3. The Crime Survey for England and Wales (CSEW) interviews around 50,000 people in England and Wales per year, targeting those living in private households and asking them about the crime they have experienced.
- 1.4. Results from the CSEW are available by county.

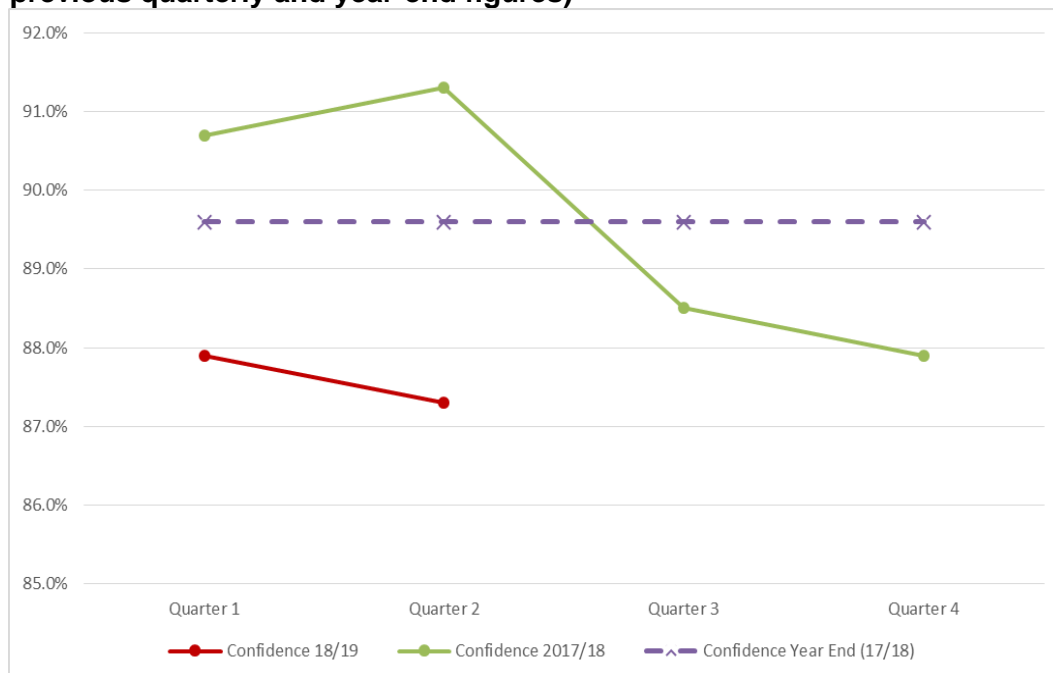
2. Results

Table 1: Public confidence in their neighbourhood police FORCE LEVEL
Very / Fairly Confident (%)

Year End 17/18	Quarter 1 18/19	Quarter 2 18/19	FYTD 18/19
89.6%	87.9%	87.3%	87.6%
(6482)	(1603)	(1620)	(3223)

- 2.1. The JNS Qtr.2 result for public confidence (*"When taking everything into account, how confident are you in your neighbourhood police?"*) is 87.3%. This is a slight decrease from the previous quarter (-0.6% points).

Chart 1: Public confidence in their neighbourhood police FORCE LEVEL (Compared with previous quarterly and year-end figures)



- 2.2. Public confidence is currently seeing a downward trend, with the Qtr.2 result seen last year (17/18) being a high 91.3%.
- 2.3. It must be noted however that public confidence in Surrey continues to remain high despite the decrease seen in results.
- 2.4. When considering the results from the Crime Survey for England and Wales, Surrey continue to have the highest confidence nationally despite a decrease seen this quarter (March 18: 88.6%, June 18: 86.9%).
- 2.5. When compared to the most similar forces Surrey is at 86.9%, followed by Thames Valley at 83.8%, Dorset at 83.6% and Cambridgeshire at 75.3%.
- 2.6. Public confidence for this quarter taken from both the JNS and CSEW are broadly in line with each other (JNS: 87.3%, CSEW: 86.9%).
- 2.7. Although people are asked to consider confidence in their local police when answering these questions, it is likely that their responses will be greatly influenced by things they hear or see around them such as news stories and other people's experiences with the police. These may not always be stories or incidents related to Surrey Police.

3. Conclusion

- 3.1. Despite the decreases seen in public confidence from the JNS and CSEW, the results remain high with Surrey Police continuing to remain in first place nationally.
- 3.2. From the CSEW, decreases in public confidence are also seen for a large number of other forces in England and Wales, which suggests that this a pattern being seen nationally and not Surrey only.

4. Decision[s] Required

- 4.1. None

5. Attachments / Background Papers