## Police and Crime Commissioner for Surrey – Decision Making Record

**Decision number: 012/2018** 

Author and Job Role: Damian Markland, Victims Policy Officer

Protective Marking: Part One

## 1.0 Executive Summary

In October 2014, the Police and Crime Commissioner (PCC) took on responsibility for commissioning support services for victims of crime to help them cope and recover from their experiences.

In the lead up to taking on these new responsibilities, the PCCs for Surrey, Thames Valley and Sussex worked together in a consortium to commission a Generalist Assessment and Support Service for the three areas. Launched in 2014 and delivered by Victim Support, this decision paper outlines the PCC's agreement to extend the existing contract until 31 March 2019.

## 2.0 Agreement

**Service:** Victim referral, assessment and local support service

**Provider:** Victim Support

**Recommendation:** To extend the existing contract with victim support for the

provision of an assessment, referral and non-specialist support service to victims of crime for a further 12 months, ceasing on

31 March 2019.

**Total cost:** £446,990

**Summary:** The main function of the service is to receive referrals from

individuals, police forces and other organisations and make contact with the victim and assess their needs. Through a mixed team of experienced case workers and volunteers, Victim Support work with individuals to help them make sense of their experiences, improve perceptions of safety and wellbeing, and ultimately help them reintegrate into society. In instances where more complex support is required, individuals are referred onwards to local specialist services or other

relevant agencies.

## 3.0 Police and Crime Commissioner Approval

I approve the recommendations as detailed in **Section 2.0** of this report.

Signature:

**Date: 27 March 2018** 

(All decisions must be added to the decision register.)