



Latest Performance Trends

Change since November 2012

11th March 2016

Prepared by

Performance + Consultation Unit

Service Quality

Summary

Domestic burglary	Nov-12	Mar-13	Mar-14	Mar-15	Feb-16	Change since Nov-12
Offences Recorded	3261	3400	3151	2592	2400	-861
National (per 1k pop)	20th	21st	20th	16th	15th	
Positive Outcomes	550	468	362	479	252	-298

Serious sexual	Nov-12	Mar-13	Mar-14	Mar-15	Feb-16	Change since Nov-12
Offences Recorded	369	419	543	931	1365	+996
National (per 1k pop)	1st	1st	1st	1st	6th	
Positive Outcomes	151	178	163	139	203	+52

Rape	Nov-12	Mar-13	Mar-14	Mar-15	Feb-16	Change since Nov-12
Offences Recorded	159	169	248	428	567	+408
National (per 1k pop)	1st	1st	2nd	2nd	7th	
Positive Outcomes	51	54	49	42	69	+18

Violence with Injury	Nov-12	Mar-13	Mar-14	Mar-15	Feb-16	Change since Nov-12
Offences Recorded	2656	2867	3494	5027	6034	+3378
National (per 1k pop)	1st	1st	1st	2nd	5th	
Positive Outcomes	1312	1301	1310	1618	2028	+716

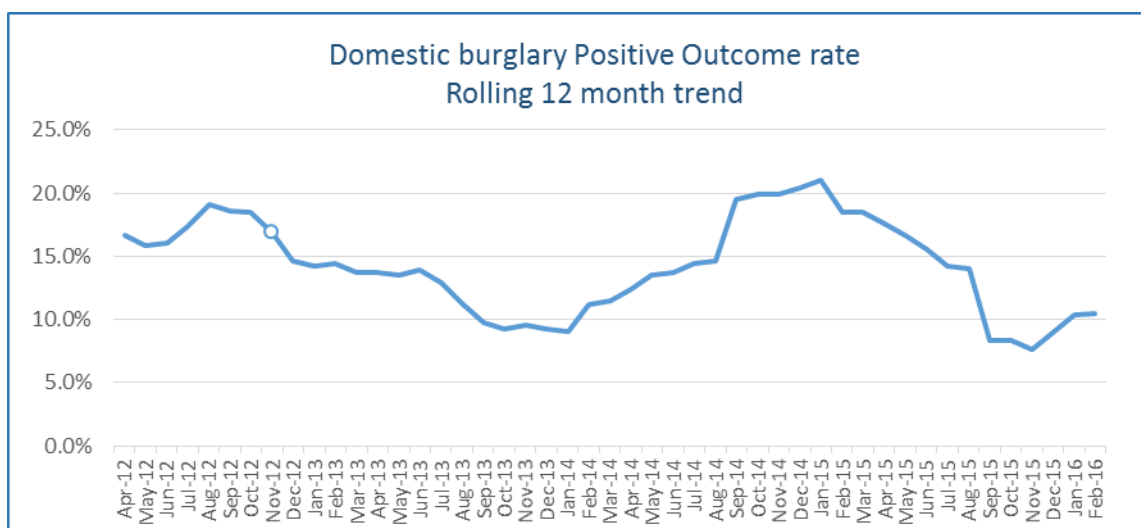
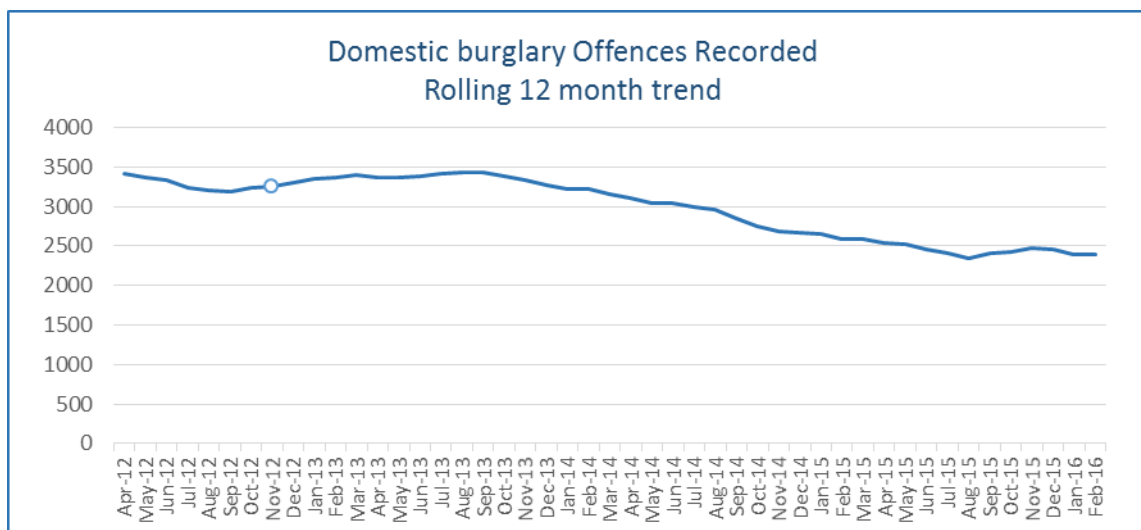
Domestic abuse	Nov-12	Mar-13	Mar-14	Mar-15	Feb-16	Change since Nov-12
Offences Recorded	4191	4341	4764	5859	7493	+3302
National (per 1k pop)	n/a	n/a	n/a	n/a	n/a	
Positive Outcomes	965	1022	1313	1696	2061	+1096

CSEW Confidence	Dec-12	Mar-13	Mar-14	Mar-15	Sep-15	Change since Dec-12
%age	84.0%	84.0%	85.6%	81.5%	83.7%	-0.3%
National position	1st	1st	1st	5th	2nd	

User satisfaction	Nov-12	Mar-13	Mar-14	Mar-15	Jan-15	Change since Nov-12
%age	84.8%	85.8%	86.1%	85.5%	81.3%	-3.5%
National position	27th	27th	33rd	21st	27 th	

Domestic burglary

Domestic burglary relates to the following Home Office counting rules classes: 28A; 28B; 28C; 28D and 29

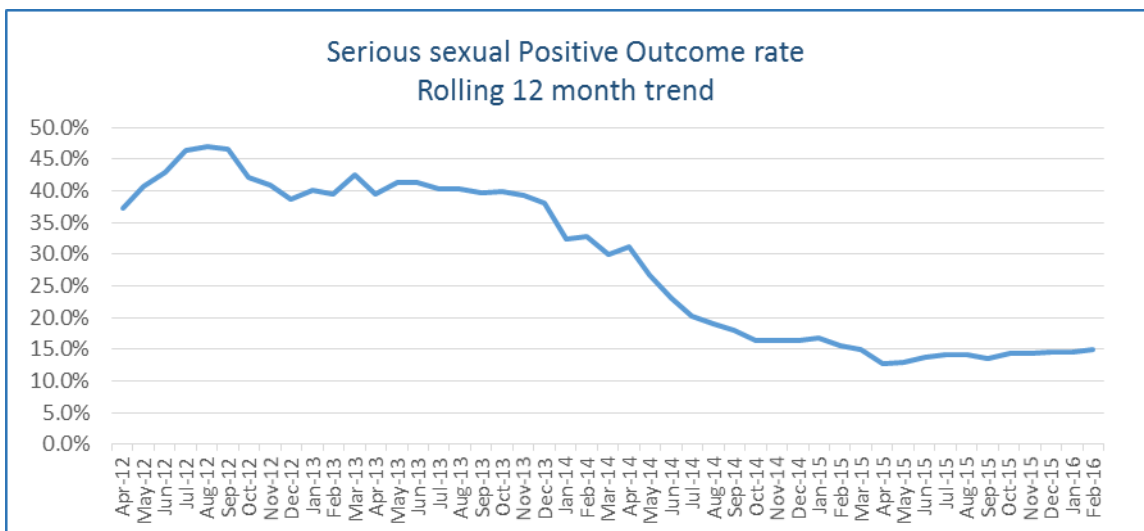
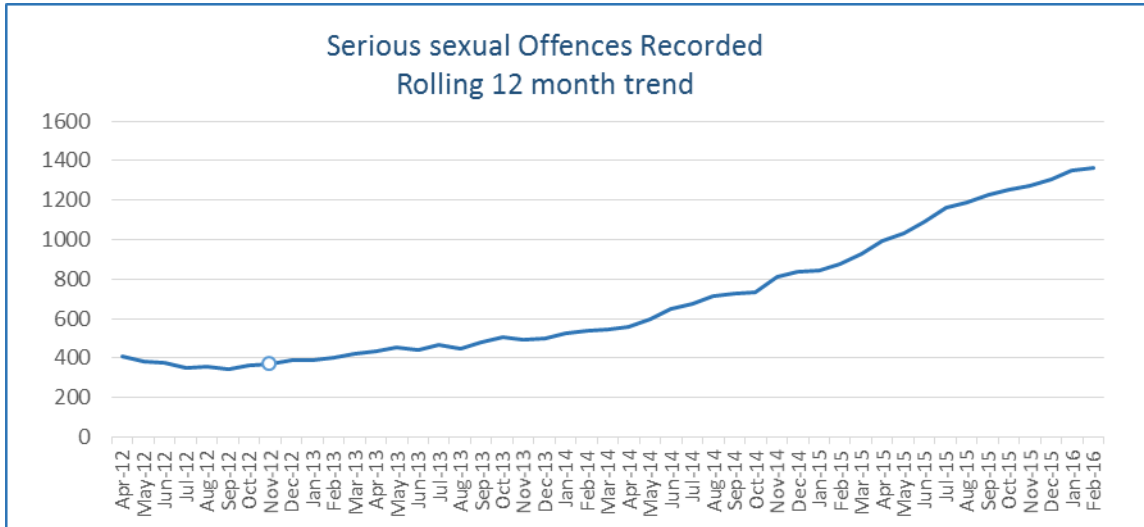


	Nov-12	Mar-13	Mar-14	Mar-15	Feb-16	Change since Nov-12
Domestic burglary						
Offences Recorded	3261	3400	3151	2592	2400	-861
Positive Outcomes	550	468	362	479	252	-298
Positive Outcome Rate	16.9%	13.8%	11.5%	18.5%	10.5%	-6.4%

The above table shows that in the 12 months to February 2016 Surrey police recorded 2400 domestic burglaries. This is a reduction of 861 offences when compared to the latest 12 months to November 2012. The positive outcome rate for domestic burglaries has shown a reduction of 6.4 percentage points.

Serious Sexual

Serious sexual relates to the following Home Office counting rules classes: 17A; 17B; 19C; 19D; 19E; 19F; 19G; 19H; 20A; 20B; 21; 22A; 70; 71;



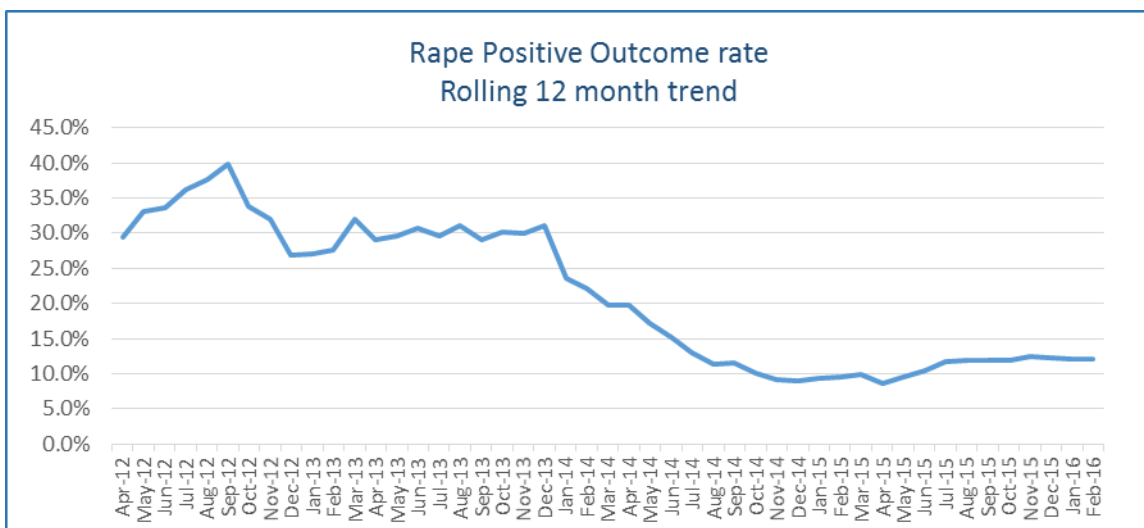
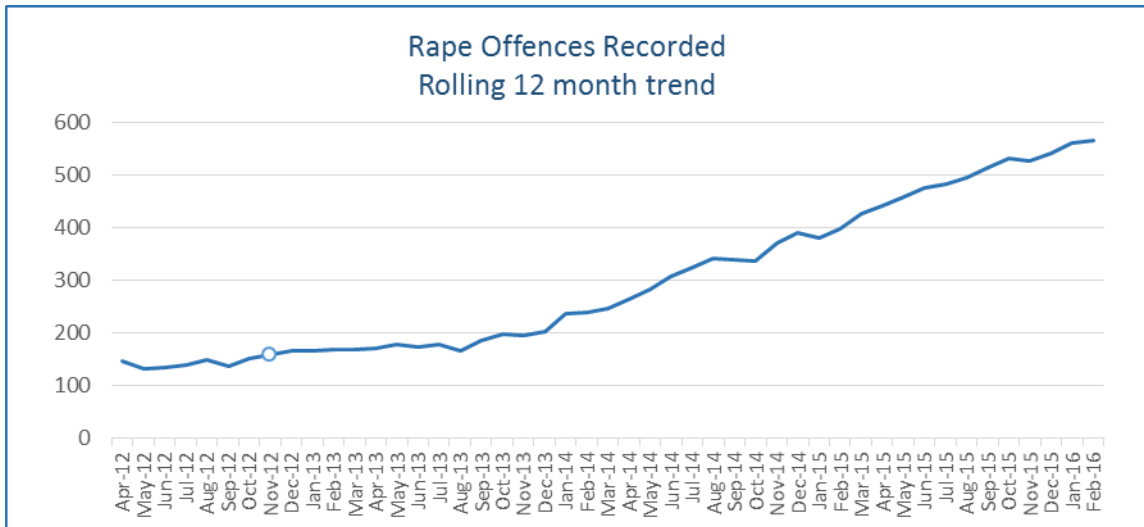
Serious sexual	Nov-12	Mar-13	Mar-14	Mar-15	Change since	
					Feb-16	Nov-12
Offences Recorded	369	419	543	931	1365	+996
Positive Outcomes	151	178	163	139	203	+52
Positive Outcome Rate	40.9%	42.5%	30.0%	14.9%	14.9%	-26.0%

The above table shows that in the 12 months to February 2016 Surrey police recorded 1365 serious sexual offences. This is an increase of 996 offences when compared to the latest 12 months to November 2012. The positive outcome rate for serious sexual offences has shown a reduction of 26 percentage points.

Rape

Rape relates to the following Home Office counting rules classes:

19C; 19D; 19E; 19F; 19G; 19H



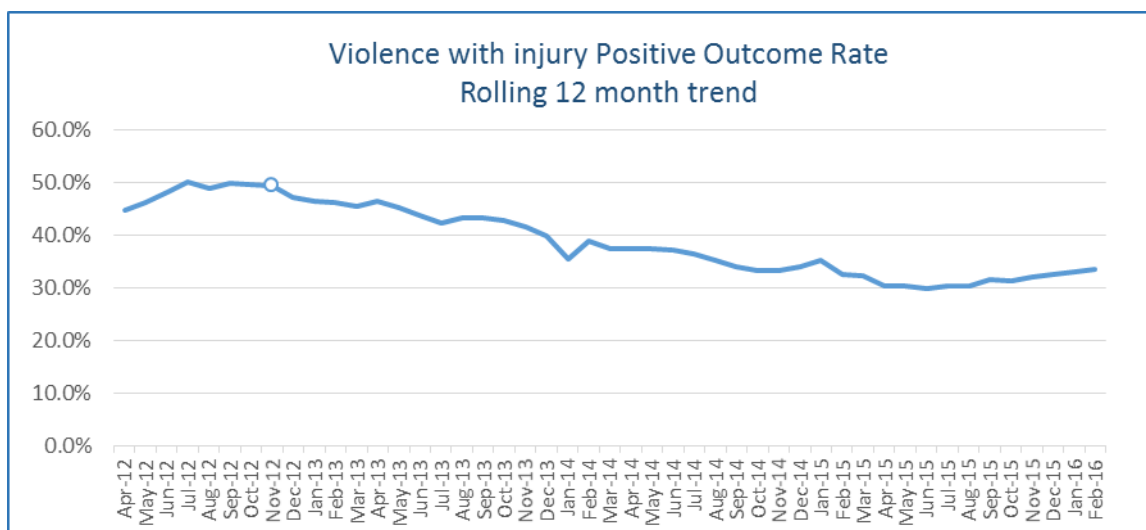
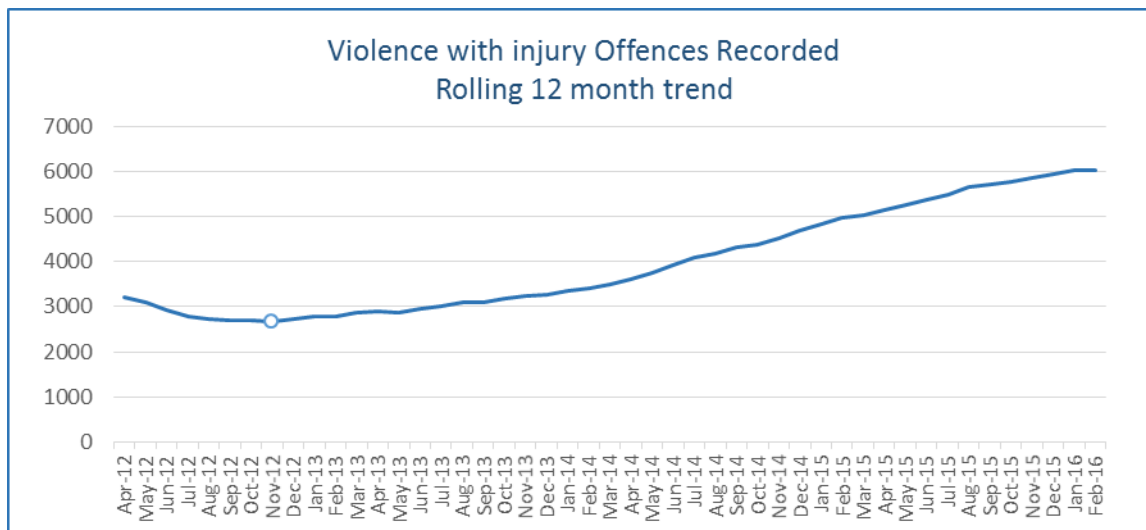
	Rape	Nov-12	Mar-13	Mar-14	Mar-15	Feb-16	Change since Nov-12
Offences Recorded		159	169	248	428	567	+408
Positive Outcomes		51	54	49	42	69	+18
Positive Outcome Rate		32.1%	32.0%	19.8%	9.8%	12.2%	-19.9%

The above table shows that in the 12 months to February 2016 Surrey police recorded 567 rape offences. This is an increase of 408 offences when compared to the latest 12 months to November 2012. The positive outcome rate for rape offences has shown a reduction of 19.9 percentage points.

Violence with Injury

Violence with injury relates to the following Home Office counting rules classes:

8N; 8P; 37.1; 1; 2; 4.1; 4.2; 4.3; 4.4; 4.6; 4.7; 4.8; 4.9; 4.1; 5D;

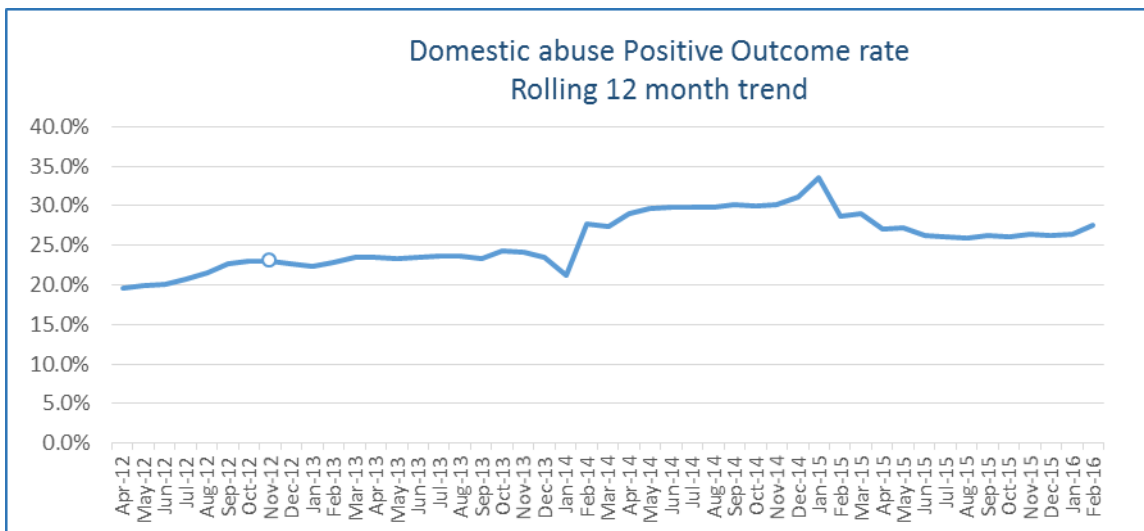
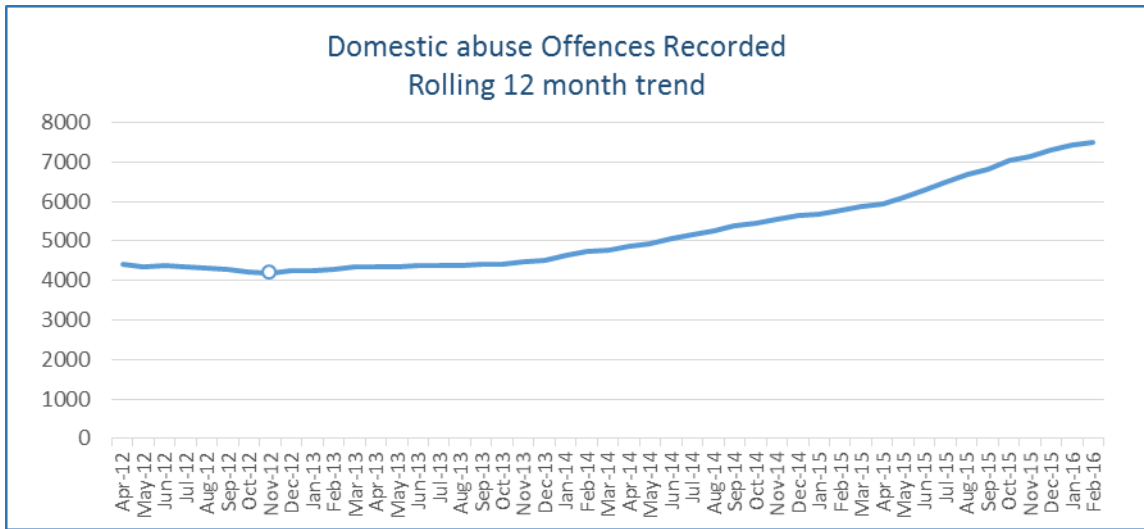


Violence with Injury	Nov-12	Mar-13	Mar-14	Mar-15	Change since	
					Feb-16	Nov-12
Offences Recorded	2656	2867	3494	5027	6034	+3378
Positive Outcomes	1312	1301	1310	1618	2028	+716
Positive Outcome Rate	49.4%	45.4%	37.5%	32.2%	33.6%	-15.8%

The above table shows that in the 12 months to February 2016 Surrey police recorded 6034 violence with injury offences. This is an increase of 3378 offences when compared to the latest 12 months to November 2012. The positive outcome rate for violence with injury offences has shown a reduction of 15.8 percentage points.

Domestic abuse

Domestic relates to all of Home Office Counting rules classes where the force has marked the offence with a Domestic or DASH marker.

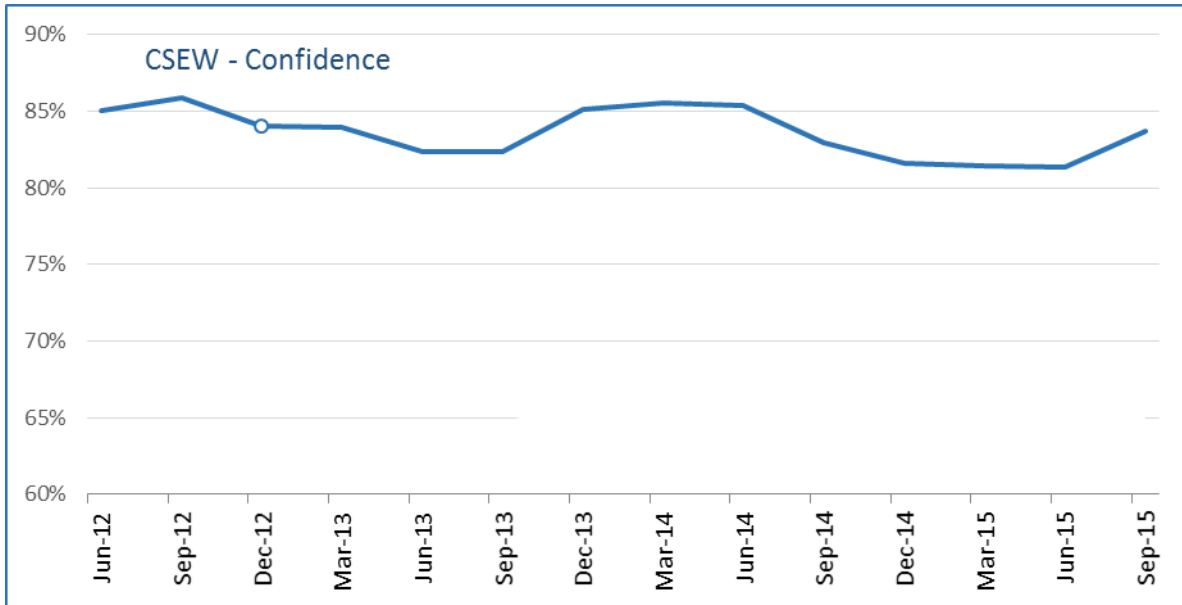


	Nov-12	Mar-13	Mar-14	Mar-15	Feb-16	Change since Nov-12
Domestic abuse						
Offences Recorded	4191	4341	4764	5859	7493	+3302
Positive Outcomes	965	1022	1313	1696	2061	+1096
Positive Outcome Rate	23.0%	23.5%	27.6%	28.9%	27.5%	4.5%

The above table shows that in the 12 months to February 2016 Surrey police recorded 7493 offences marked as domestic abuse. This is an increase of 3302 offences when compared to the latest 12 months to November 2012. The positive outcome rate for offences marked as domestic abuse has shown an increase of 4.5 percentage points.

Confidence

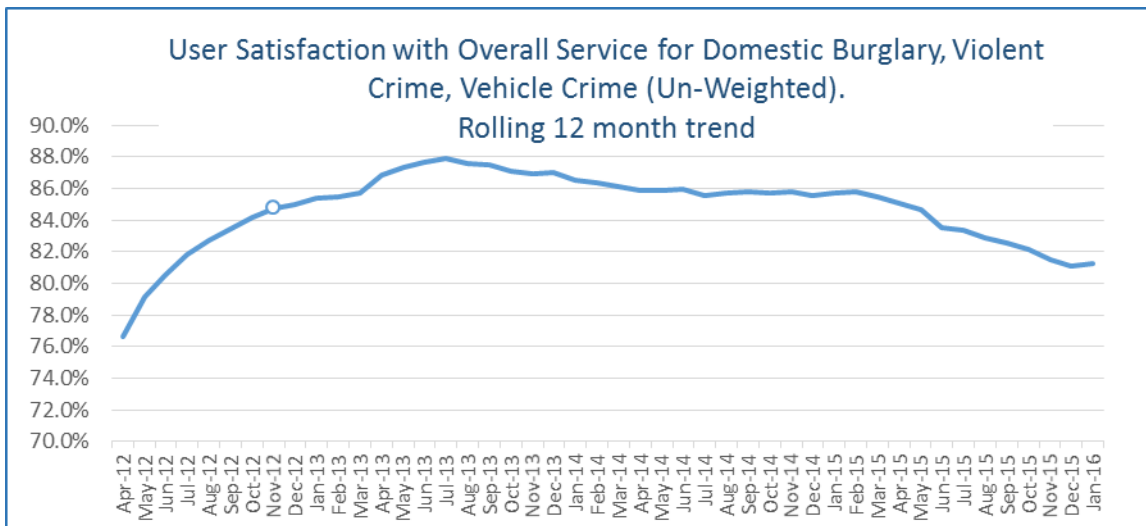
Based on Crime Survey for England & Wales.



CSEW Confidence	Dec-12	Mar-13	Mar-14	Mar-15	Sep-15	Change since Dec-12
%age	84.0%	84.0%	85.6%	81.5%	83.7%	-0.3%

Satisfaction

Percent satisfaction of All respondents who were Completely, Very and Fairly satisfied with the Overall Service for Domestic Burglary, Violent Crime, Vehicle Crime (Un-Weighted).



User satisfaction	Nov-12	Mar-13	Mar-14	Mar-15	Jan-15	Change since Nov-12
%age	84.8%	85.8%	86.1%	85.5%	81.3%	-3.5%