

**Police and Crime Commissioner
Monthly Management Meeting – July**

10th July 2013

2pm

Council Chamber, Mole Valley District Council Offices, Dorking

Attendees:

Kevin Hurley (PCC – Police and Crime Commissioner)
Jeff Harris (DPCC – Deputy Police and Crime Commissioner)
Shiraz Mirza (APCC – Assistant Police and Crime Commissioner)
Alison Bolton (Chief Executive – Office of the Police and Crime Commissioner)

Lynne Owens (CC – Chief Constable – Surrey Police)
Stuart Cundy (ACC – Assistant Chief Constable – Surrey Police)
Paul Bundy (HoF – Head of Finance – Surrey Police)

Sarah Thomas (Minute Taker – Office of the Police and Crime Commissioner)

Agenda Item	Subject/Note
	The PCC introduced the fifth webcast management meeting and explained that it was an opportunity for him to hold the Chief Constable to account as per his statutory duty.
Item 1	<p>Surrey Police Progress Against the Six People’s Priorities</p> <p>The Chief Constable (CC) explained that all the papers she would refer to throughout the meeting were available to view on the PCC’s website. The papers gave a detailed briefing of all requested agenda items.</p> <p>The PCC asked what progress had been made with the set-up of Local Policing Boards. The CC explained that each borough now had a Local Policing Board arranged – some had already taken place. The PCC encouraged viewers to attend their local Board, details of which could be found on the Surrey Police website and also on his website. The recent board in Spelthorne had attracted 70 attendees which was very positive.</p> <p>With regards to performance the CC explained that there had been an increase in detection rates. There had been a slight increase in violent crime with injury – the reasons for this were currently being addressed by staff. She referred viewers to the actual report which gave more detail on qualitative data.</p> <p>The PCC emphasised that taking a zero tolerance approach was very important and highlighted some of the good work undertaken by Surrey Police.</p> <p>The Deputy PCC said that the use of social media was on the increase and that the public was very complimentary about Surrey Police.</p>

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The CC agreed that social media was an excellent way of the keeping the public informed. Epsom and Ewell Neighbourhood Inspector Craig Knight had recently held a very successful neighbourhood panel meeting via Facebook which had attracted 1200 attendees. Previous meetings held face to face had never been that popular so it proved that social media was a different and successful way to engage with the public.

The CC reported that one of her officers, a PC currently in their two year probationary period, was recently assaulted and had to have surgery on her wrist. The surgery was a success and the officer was currently recovering at home. She was a very passionate officer who wanted to get back to work as soon as possible.

The CC reported that the performance in relation to the seizure of assets was good and ACC Cundy was currently looking at what more could be done. The PCC said that the procedures around seizing assets needed to be made easier.

The Special Constabulary had recently appointed a new Chief Officer. The PCC said that he would welcome more Special Constables. He asked what was happening with PCSO recruitment. The CC explained that PCSO recruitment had been frozen. She would be inviting the PCC to a workshop at the end of August to discuss change programmes as a whole.

Customer satisfaction was continuing to improve and Surrey had moved up a further four places nationally taking them to 22nd place out of 43 forces. The PCC was pleased with the improvement in relation to the speed that 999 calls were being answered and that there had been an increase in 101 calls being answered in a timely manner.

The PCC explained that he had recently hosted a Crime Summit in Redhill and Esher – both had been well attended and he had received some positive feedback from members of the public. He would be hosting summits in the remaining districts and boroughs over the coming months.

The CC explained that all Contact Centre staff had been trained in how to use Twitter. It meant that they could respond immediately to any community concerns that were posted on the social media site. Surrey was the first force to take this approach.

The Assistant PCC, Shiraz Mirza, had recently been out on a night turn attachment with the Targeted Patrol Team in Woking and wanted to thank the two officers who escorted him. He said that the public were unaware of the work that police officers do when most people are asleep – he had seen it first hand and was very impressed.

The CC explained that the Force had received a number of queries on how much was spent on policing at The Epsom Derby. There was a significant impact on the core policing budget by policing this big event each year. It was also the same for the upcoming cycle event that was due to come through Surrey. She said that it would be useful to have the PCC's input when discussing costs with Surrey County Council who was one of the lead organisers. The PCC was fully supportive of the issues and agreed that the costs needed to be addressed.

	<p>The CC explained that the Head of Finance had carried out a significant piece of work since the announcement of the Comprehensive Spending Review (CSR). The Force had a balanced budget for next year but there was a significant gap for the following year of £17.2 million. The PCC suggested that this would mean a potential reduction in headcount as the savings would more than likely be found from the wage bill. The CC said that the change programme and collaboration needed to move forward. All areas, except neighbourhoods, could be up for collaboration and the Lead Force model would be in place from October 2013. The PCC said that both he and the Sussex PCC were very keen for collaboration to move forward.</p> <p>The local authority budget had received a 10% reduction. The CC suggested that they would need to be cognisant of the police budget when making cuts as over the years the police had had to pick up demand on behalf of other services.</p> <p>Assistant PCC Mirza raised the issue of stop and search which had been highlighted recently in the media. He suggested that the press coverage would be demoralising for officers and that the PCC's office needed to be supportive of them. The PCC was fully supportive of stop and search as long as there was an appropriate reason to use it. He was not concerned by the current figures and wanted this message to go back to the officers.</p>
<p>Item 2</p>	<p>Safeguarding Children and Vulnerable People</p> <p>The CC explained that the College of Policing had recently carried out a Peer Review into the management of historic sex abuse cases. This was a result of the Savile case. The CC welcomed the review and the report and action plan had been published on the Surrey Police website. ACC Cundy had picked up the findings and would be working with partners to improve resourcing and structuring.</p> <p>The PCC asked what was happening with dealing with mental health care. The CC explained that the Force was concerned about this. ACC Cundy is leading a specific piece of work on this issue. The PCC was concerned that the police were getting too involved in dealing with mental health when it should be other agencies. The CC agreed.</p>
<p>Item 3</p>	<p>Value and Respect for All</p> <p>The report gave detail on values. The CC explained what the Force's values were and how job applicants were put through a value based interview. This was a good approach to having the best people in the organisation. The CC had recently hosted two Leaders events where she updated leaders on the future of the force, successes, financial challenges and priorities. The PCC, Deputy PCC, and both Assistant PCCs had been present and saw this first hand.</p>
<p>Item 4</p>	<p>Compliance with Publishing Transparency Information</p> <p>The CC said that Force was aiming to be as transparent as possible. They</p>

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	<p>were trying to reduce the number of requests made under the Freedom of Information Act, which was a very bureaucratic process, by putting as much information as possible into the public domain.</p> <p>The obligation under the Elected Local Policing Bodies Specified Information Order (more detail can be found in the report) is to publish summary details of contracts and tenders with a value of over £10k on a quarterly basis. The Force currently produced this information for contracts that were over £50k. The impact of providing the information over £10k would mean more resource would be required to upload the information. The Head of Finance proposed that the list of contracts over £10k would be published and if anyone asked for a copy of the actual contract then this would be given. There would be no need to go through the Freedom of Information route as the information would be readily available upon request.</p> <p>The PCC agreed that this met with the spirit of the Order.</p>
Item 5	<p>Stage 2 Principles</p> <p>The PCC explained what Stage 2 transfer was (detail can be found in the accompanying report). The Chief Executive (CE) explained that a Stage 2 Transfer Board had been set up which was formed of staff from the OPCC and Surrey Police to regularly discuss the relevant issues and oversee the implementation of the arising transfer. Discussions had also been held with the CC. The PCC must submit a scheme to the Home Secretary of his plans for Stage 2, as agreed with the CC, by 16th September 2013. The CE explained the proposal as set out in the paper. The CC agreed that the proposal was the most sensible way forward.</p> <p>The PCC closed part one of the meeting and asked the CC to pass on his thanks to her officers and staff.</p>
	<p style="text-align: center;">Part One of the meeting was concluded</p>