# Police and Crime Commissioner Monthly Management Meeting – January

16<sup>th</sup> January 2013 2pm Council Chamber, Mole Valley District Council Offices, Dorking

#### Attendees:

Kevin Hurley (PCC – Police and Crime Commissioner)

Jeff Harris (DPCC – Deputy Police and Crime Commissioner)

Alison Bolton (Chief Executive – Office of the Police and Crime Commissioner)

Ian Perkin (Treasurer – Office of the Police and Crime Commissioner)

Lynne Owens (CC – Chief Constable – Surrey Police)

Jerry Kirkby (ACC – Assistant Chief Constable – Surrey Police)

Clare Davies (ACO – Assistant Chief Officer – Surrey Police)

Paul Bundy (HoF – Head of Finance – Surrey Police)

Sarah Thomas (Minute Taker – Office of the Police and Crime Commissioner)

Agenda Item	Subject/Note	Action
	The PCC explained that this meeting was a small but historic event in that it was the first meeting between a Police and Crime Commissioner and a Chief Constable to be webcast live to the public. The purpose of the Monthly Management Meetings was to ensure that the CC was meeting the priorities as set by the PCC on behalf of the public. The agenda for future meetings would follow this outline.	
	The PCC thanked Mole Valley District Council for the use of its facilities and welcomed the Council's Leader and Chief Executive to the meeting as observers.	
Item 1	Surrey Police Strategic Issues	
11	Progress against implementing the six priorities The PCC explained that he had set six specific priorities (see Appendix 1) during his election campaign and that, following consultation, these were likely to form the basis of his first Police & Crime Plan. It would be for the CC to then deliver against this strategy on behalf of the Surrey public. He reiterated that the future Management Meetings would test the Force's progress against all six. The priorities were yet to be fully signed off by the public or the Police and Crime Panel so the CC was unable to report formally on them at this meeting, however the PCC asked	

her to give a brief update on progress to date.

The CC explained that the Force was on target to meet all of the targets set by former Police Authority. These targets overlapped to some extent with the PCC's priorities.

#### 1. Take a Zero Tolerance Policing Approach

The CC reported that the Force was performing well in the 'relentless pursuit of criminals', serious acquisitive crime and anti-social behaviour which fitted in with the PCC's view on zero tolerance policing. She read out a thank you letter from a member of the public following the Force's response to a report of drug use in their local community. The PCC praised the officers involved and emphasised that this reflected exactly what his view of zero tolerance was.

The CC suggested that the Force could work towards a target of £1million in the seizure of the profits of crime. She raised the issue of having to share the profits with partners, i.e. Courts, Crown Prosecution Service (CPS). The PCC said that this was something that he would take forward with partners. He said that he would accept the £1million target but would discuss this with the Police and Crime Panel.

### 2 - More visible street policing

The PCC asked what progress the Force had previously made on reviewing back office functions to ensure that as much resource as possible was allocated to the 'front-line'. The CC explained that the ACO had done a lot of work to review this area in the past few years and had delivered significant savings.

The CC said that a number of savings had also been made with the collaboration of certain functions with Sussex Police and explained where these savings had been made. She wanted the public to be aware that the savings that had been delivered had been used to fill the budget gap and did not result in growth in police officer numbers.

The PCC informed the CC that he had recently met with the PCC for Sussex and that both were keen to continue the collaborative work. The CC explained that the ACO was leading on a Joint Business Strategy between Surrey and Sussex for HR, Finance and ICT. The Force's HoF was leading on a joint procurement service for both forces and the Force was also collaborating on insurance and fleet. She suggested that a 5-10 year programme would give enough time for both forces to get to the same point in relation to ICT, Finance and HR.

The PCC commended the CC and her team for their proactive approach to delivering savings.

**3 – Put Victims at the centre of the Criminal Justice system** The CC stated that she wanted to make Surrey a better place

and the two ways to do this were to reduce crime and to provide an outstanding service when the public came to Surrey Police for help. She explained that Surrey was one of the only forces in the country that used an independent company to carry out customer satisfaction surveys which produced honest and unbiased feedback. There was an appetite to reinvigorate the Criminal Justice Board to put the victim at the heart of what we do. The PCC was due to meet the Board next month and would discuss this in more detail.

The PCC welcomed the openness from the CC on this issue. He said that the treatment of victims was a wider partnership issue for the Courts and CPS, not just the police.

### 4 – Give you the opportunity to have a greater say in how your streets are policed

The PCC was progressing with plans to hold local policing summits in each borough and to make arrangements for local policing boards to complement the existing Force engagement structures. He welcomed the assistance from the Neighbourhood Inspectors and the Council Leaders in these events. He would be able to expand more on his plans at a future meeting.

### 5 - Protect your local policing

The PCC stated that this was a challenging time for policing but that he would ensure that he offered to support officers and that he had confidence in the CC to lead and motivate her staff.

The CC acknowledged the PCC's support and stressed that the Force had many outstanding officers and staff. Her expectation was to ensure that leaders were visible and accessible and that they had the necessary ability and skills to effectively carry out their roles. She explained that on her arrival as CC she had increased the number of Detective Chief Inspectors (DCIs) on the clusters to increase leadership and direction on investigations and she had also aligned each Chief Superintendent to a geographical area as well as their command area. It was her expectation for them to be more visible across the county.

## 6 – I will be uncompromising in the standards you expect from your police

The PCC asked the CC what measures were in place around policing standards. The CC said that it started at the top – officers were public servants and the Force should be transparent in all possible areas including budgets, expenses, hospitality. She explained that the Professional Standards Department carried out an internal scrutiny role to ensure that high standards were met and had a conduct process in place. She said that the Force's report into the investigation into Jimmy Savile had been put into the public domain so the Force could be clear and open about what actions had been taken.

The PCC thanked the CC for her updates. He said it was a good way for him to be able to carry out his statutory duty in holding the Chief Constable to account.

### 1ii Proposals for targets the Chief Constable believes will help Surrey Police deliver against the priorities

An update would be brought a future meeting when the PCC had made his proposals to the Police and Crime Panel. In the meantime, PCC officers would continue to work with Force colleagues to ensure that the targets for inclusion in the PCC's Police & Crime Plan enabled the PCC to ensure his priorities were being delivered.

### 1iii | Collaboration Update

Collaboration had already been discussed under Item 1i of the agenda.

### 1iv Custody Provision: progress at Salfords and plans for Woking

The CC explained that a number of reports on Salfords had been presented previously to Surrey Police Authority. The ACC had recently met with the DPCC to brief him on the history of the project. The PCC supported the need for additional cell space on the eastern side of the county as the current cells were not geographically located close to the problem. Additional cell space would assist with the delivery of several of his priorities, but given the overspend on this project, the PCC had wanted to ensure on taking up office that it remained the best financial and operational solution.

The CC explained that Woking Police Station was not one of the 3 main operating bases but would remain a police building. Discussions had taken place on the future use of the cell space at Woking but the CC was awaiting proposals.

### 1v Estates Disposals – update on latest position

The CC explained that there were 12 Surrey Police properties that were in line for disposal but were not yet contractually committed. She requested that discussions should be held in Part Two of the meeting as the detail was commercially sensitive.

The PCC stated that he wanted to see if there were other ways in which the unsold sites could legally and practically be used for other means. The CC said that any delay to the disposal strategy could carry a reputational risk for the Force in putting the properties on the market and then taking them off again. There was also an impact on the capital budget if capital receipts were not received and also on the revenue budget, resulting in the potential for additional borrowing and on-going costs of maintaining the remaining buildings.

The PCC suggested that the risk would be transferred to his office and would not rest with Surrey Police. Whilst he was cognisant of the risks highlighted, he made the decision to suspend all current disposal plans (with two exceptions) so that he could review the long term capital programme and explore ways of using the estate in a more commercially viable way. He agreed that the detail should be discussed in Part Two.

#### Item 2 Financial Issues

### 2vi | Financial Report - Month 8

The CC presented the latest financial report. The report showed a very minor overspend at year end. Police overtime had resulted from the Olympics and Operation Walmer (shooting in France). There was also overspend on police staff which had resulted from the decrease in the turnover of staff compared to previous years. The Neighbourhood Command had produced an overspend due to the over establishment of PCSOs – this issue had been reviewed and rectified by the ACC.

The PCC asked what PCSO funding would look like in the future. The CC explained that the Force had previously received a Neighbourhood Policing Fund grant but next year this would be subsumed into the Government grant. The PCC suggested that where previously the money had to be used for PCSOs it could now be used elsewhere, e.g. for police officers. The CC said that work was in progress to look at the workforce mix but no decisions had yet been made. She emphasised that other areas were being looked at as well, not just neighbourhoods.

The PCC suggested that he would like to see opportunities for the best PCSOs to become PCs in the same local area. The CC said that neighbourhood policing was at the heart of policing in Surrey and that there were some PCSOs waiting to be recruited as police officers. The CC also stated that the selection process to become a 'constable' would remain and that it was important that the force appointed the best recruits from all those seeking to join. The PCC highlighted the fact that due to recent changes to police pay and conditions a PC started on a salary of £19k compared to PCSO who was on a salary of £23K.

2vii

### SIREN – Update on latest position

The PCC explained that SIREN was a major computer replacement programme currently being undertaken for Surrey Police. The project hadn't had a happy history but since his arrival in office he had had reassurances from the supplier that it would be delivered to timescale and budget. Further updates would be given when known.

Item 3	Surrey Police Budget Proposals 2013/14	
	The PCC explained that he was unable to make any solid proposals until the Police and Crime Panel had had sight of his plans.	
	The DPCC said that he had asked the Force to provide him with details on the number of reviews that were currently taking place within the Force. The CC said that there were currently 7 reviews taking place in Force and she would be able to get some detail to the DPCC outside of the meeting.  ACTION: CC to provide an update on the 7 reviews at the next meeting	СС
	The PCC said that he had been impressed with the motivation of the staff that he had met since arriving in office and asked the CC to pass on his appreciation to her officers and staff.	
	PART TWO IN PRIVATE – WEBCAST ENDED	