

Police and Crime Commissioner for Surrey – Decision Making Record

Title: Section 22/23 Collaboration Agreement – E Commerce Initiative
Decision number: 006/2012
Author and Job Role: Alison Bolton, Chief Executive
Protective Marking: Not protectively marked

Executive Summary:

The Commissioner has agreed to sign a Section 22/23 Collaboration Agreement between 25 force areas and Dorset Police & Crime Commissioner as lead authority, which will see the development of an e-commerce initiative to improve transactional processes between the police and the public.

Background

This summer, the police service launched a national e-commerce initiative. This will see the development of a new, online service which can be used for transactional processes between the public and the police service. It has been referred to as the 'Amazon' for policing services to the public. The service will start with firearms licensing services, which will allow police forces to become more efficient without any impact on public safety. The website will be easy to use but for anyone who prefers paper forms, that service will remain in place. Over time, the initiative aims to expand to provide a range of services, such as online payments, driver awareness course booking, management of lost and found property and a host of other public contact work.

The project is being led by a project board. Detailed design will take place from January 2013 and the first force will go live in summer 2013. There are 25 forces in England and Wales that have signed letters of intent, including Surrey. There is a one-off joining fee of £38,000 for which Surrey Police have already budgeted. This is not payable until it has signed off its user acceptance test. In short, this means that the Force will only pay for the solution once it is working. The future of the project requires at least 22 forces to participate. There is also a very small transaction charge for hosting and management of the firearms licensing online transition service.

For the project to progress with Surrey's involvement, the Commissioner must sign a Collaboration Agreement pursuant to Sections 22 and 23 of the Police Act 1996. This will see the Police & Crime Commissioner for Dorset act as lead authority for the project and, as owner of the contracts, bear the main risk and responsibilities in respect of the contracts.

Police and Crime Commissioner Approval

I approve the recommendation(s):

Signature:



Date: 7th December 2012

All decisions must be added to the decision register.

Areas of consideration

Consultation

The Force's Chief Finance Officer is aware of this project and the relevant Chief Superintendent has expressed support on behalf of Surrey Police.

Financial implications

As discussed in the report.

Legal

None arising.

Risks

None arising.

Equality and diversity

None arising.

Risks to human rights

None arising.