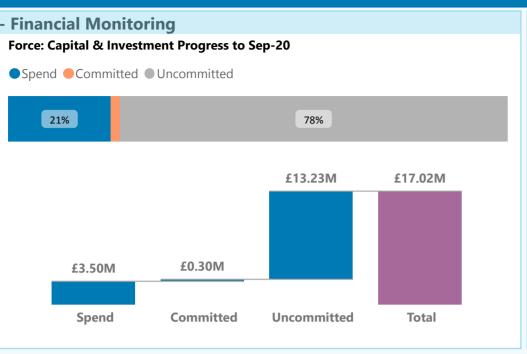
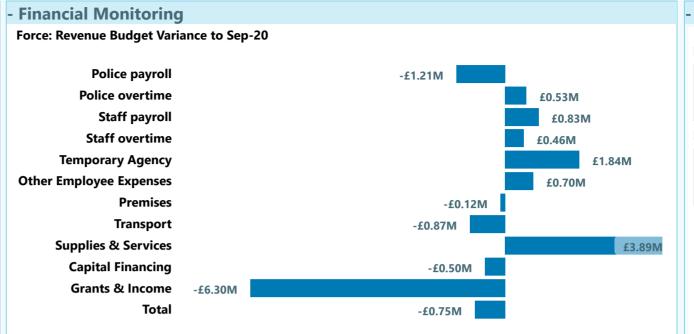
Force

Force Balanced Scorecard - Official - Page 1

Efficiency





- Co2 Reduction from 15/16 Baseline Force: Transport energy to Sep-20

3.55M

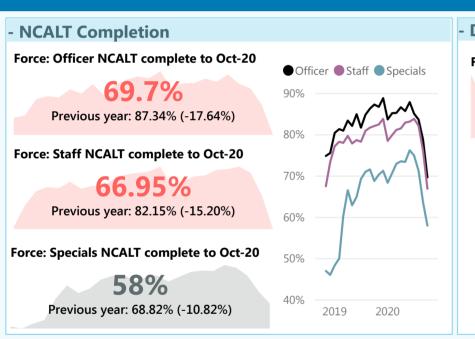
Baseline 15/16: 3.88M (-0.34M -8.67%)

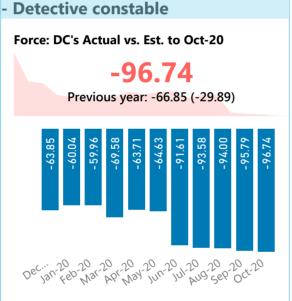
Force: Building energy to Sep-20

3.18M

Baseline 15/16: 5.78M (-2.60M -44.95%)

Capacity & Capability



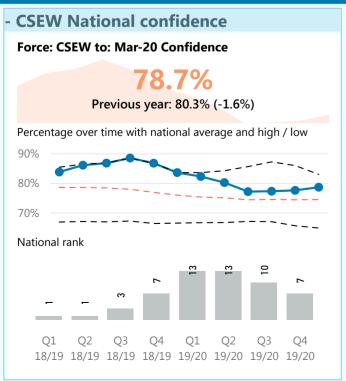


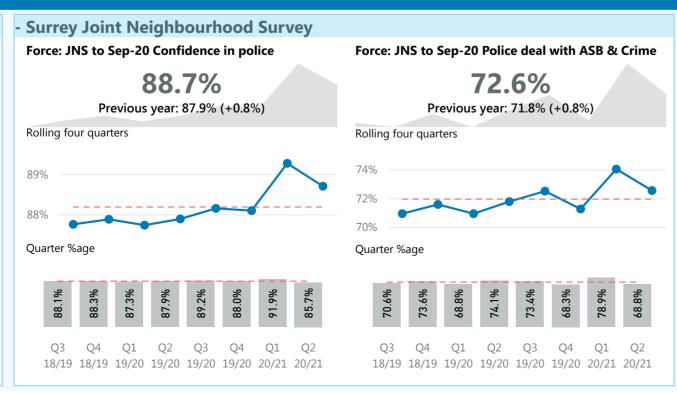


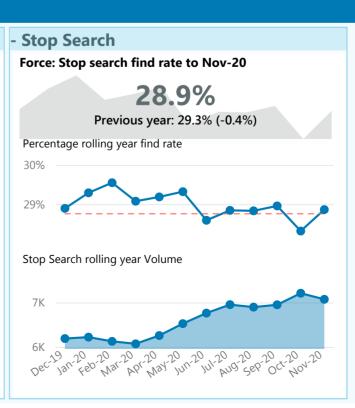


790 Previous year: 855 (-65 -7.6%)

Legitimacy



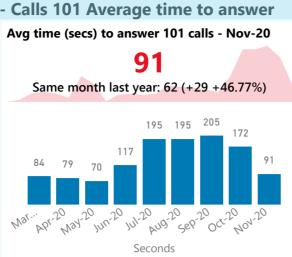


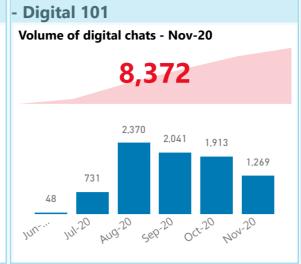


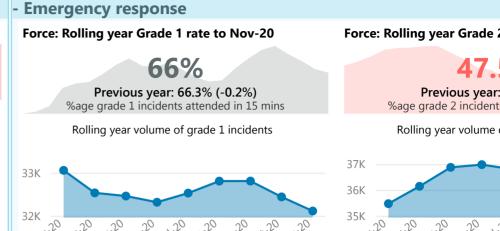
Force

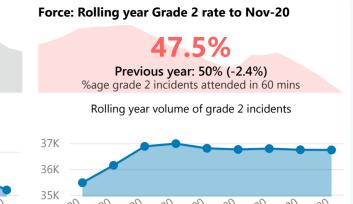
Force Balanced Scorecard - Official - Page 2 - Effectiveness











- Serial DA perpetrators

- Victim satisfaction main Crime Force: MAIN satisfaction 12m to Oct-20 65.14% Mar-2020: 60.7% (+4.45%) Force: MAIN CSAT score 12m to Oct-20 3.71 Mar-2020: 3.56 (+0.15) Force: MAIN satisfaction monthly

