

Reference Number	Details of Request	Response
2018/01	<p>1. In the financial years 15/16, 16/17 and 17/18:</p> <p>a. How many grants were awarded to organisations in which at least one of the outcomes was to provided services to victims of stalking?</p> <p>b. What was the total monetary value of these grants?</p> <p>c. Which organisations were awarded?</p>	<p>http://www.surrey-pcc.gov.uk/wp-content/uploads/2018/01/2018_01.pdf</p>
2018/02	<p>Please send me all of the information you or your organisation hold that pertains to, or implicates, any Freemason to any alleged crime, or crime. Please send me all of the information you hold about me using the contact details provided.</p>	<p>Information not held by OPCC. Advised to contact Surrey Police</p>
2018/03	<p>1. Does your organisation have a Facebook Page(s)? If yes, what is/are the url(s) and when were they set up?</p> <p>2. Does your organisation advertise or spend any money on Facebook? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2004?</p> <p>3. Does your organisation have a Twitter Account? If yes, what is/are the url(s) and when were they set up?</p> <p>4. Does your organisation advertise or spend any money on Twitter? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2006?</p> <p>5. Does your organisation use Google G-Suite services (Google services) or does your organisation rely on google for any services (such as email hosting)? If yes, what are the services, when were they agreed and how much did they cost?</p> <p>6. Does your organisation advertise or spend any money on Google? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since the payments first began?</p> <p>7. Is there an official policy for the use of organisational Facebook or Twitter Accounts (ie how to post, what to use it for and when to delete or preserve records)? If there is a policy (or policies) please may I be provided with them?</p>	<p>http://www.surrey-pcc.gov.uk/wp-content/uploads/2018/05/03_2018.pdf</p>
2018/04	<p>For each question, please state the police ranks of each officer and use the date range January 2010-December 2017.</p> <p>-How many officers from your force have been suspended from duty?</p> <p>-How many officers from your force have been put on restricted duties pending disciplinary action?</p> <p>-How many officers were taken to a misconduct hearing?</p> <p>-What was the outcome of each misconduct hearing?</p> <p>-If there are any cases in which officers were suspended or put on restricted duties pending disciplinary decisions but did not face a misconduct hearing please state the outcome.</p>	<p>Information not held by OPCC. Forwarded to Surrey Police's Information Access Team</p>
2018/05	<p>Have Surrey Police investigated any offences of alleged offences at Weybridge Hospital for the periods 2015-2016 and 2016-2017. If Surrey Police were called upon to investigate offences what was the nature of these offences e.g: theft, burglary, arson, other (please specify)</p>	<p>Information not held by OPCC. Forwarded to Surrey Police's Information Access Team</p>
2018/06	<p>Under the FOI Act please can you let me know what software your organisations uses to handle press releases / media enquiries</p>	<p>Response sent - The Office of the Police and Crime Commissioner does not use any software to handle press releases or media enquiries.</p>

2018/07	<p>Please detail how many police officers in the rank of Inspector, Sergeant and Constable Surrey Police employ. Please include special Constables and a breakdown of their respective ranks.</p> <p>Please detail what first aid training and/or advanced medical training is required for the ranks of Inspectors, Sergeants and Constables both regular and special.</p> <p>Please detail whether there are differences in training dependant on specialist qualification (eg. RPU, Firearms, Dog Handlers, UC etc.).</p> <p>Please provide a breakdown of how many officers are in date with their first aid/medical training.</p> <p>For those that are not in date with their first aid/medical training please provide reasons as to why they are not compliant.</p> <p>Please provide a breakdown of medical aid rendered by Surrey Police Officers for the financial years 2015/2016/2017.</p> <p>Please provide a breakdown of how many Officers rendered medical aid without being current on their medical training.</p> <p>Of those incidents where medical aid was rendered by Officers not current with their medical training, please provide a breakdown of those patients who subsequently died or had life changing injuries after incidents in which Surrey Police were involved (eg. pursuits/ attendance at RTCs with KSI, Firearms/Taser use, Police Dog incidents etc).</p>	Information not held by OPCC. Forwarded to Surrey Police's Information Access Team
2018/08	<p>Please send me details for the period 2017-18 on the following:</p> <p>1. The total value of the courier service contracts that were outsourced?</p> <p>2. The name of your primary and any secondary Courier supplier The value of your primary supplier contract, its expiry date and the services they provide (e.g. same day/next-day/overnight) The value of your secondary supplier's contract, its expiry date and the and services they provide (e.g. same day/next-day/overnight)</p> <p>3. The total cost of the courier services that were managed in-house? The number of staff employed in managing those contracts The number of vehicles owned or leased to meet the in-house courier requirement</p> <p>4. The name and email of the person responsible for the procurement/management of these services?</p>	Response sent - We use a courier very infrequently and on an adhoc basis so do not have a contract as such. We use the courier to send papers relating to Misconduct Appeal hearings to the panel Chairs. The company we use is Wey Group who do provide a same day and next day delivery. In 17/18 we used them 3 times for overnight deliveries at a total net cost of £109.11.
2018/09	<p>All submissions (including all evidence and supporting documents) sent to the West Midlands Police and Crime Commissioner for its consultation on drugs policy. The evidence was used in the formation of the 'West Midlands Drug Policy Call for Evidence – Report', published 12 December 2017.</p> <p>Any other reports produced or commissioned within the last 12 months concerning the policing of drug offences.</p>	Response sent - The Surrey OPCC did not make a submission to the West Midlands consultation. The Surrey OPCC has not commissioned or produced any reports in the last 12 months concerning the policing of drug offences.

2018/10	<p>Please provide the register of premises or land owned by, or occupied for the purposes of, the office of Police and Crime Commissioner, and the functions of their force, for the financial year 2017/18.</p> <p>Entries listed should be broken down by local policing directorate (or borough), and indicate whether it is:</p> <p>Police building Other building/land Neighbourhood office Other</p>	Information already in the public domain - http://www.surrey-pcc.gov.uk/wp-content/uploads/2011/07/Asset_register_for_publication_20.06.2017.pdf
2018/11	<p>FOIA REQUEST 1: Do you hold any record of evidence that the June 23rd 2016 United Kingdom European Union membership referendum was illegal? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 2: Do you hold any record of evidence that vote fraud was committed at the June 23rd 2016 United Kingdom European Union membership referendum? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 3: Do you hold any record of evidence that the June 8th 2017 United Kingdom general election was illegal? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 4: Do you hold any record of evidence that electoral fraud was committed at the June 8th 2017 United Kingdom general election? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 5: Do you hold any record of evidence that the November 8th 2016 United States of America congressional and presidential election was illegal? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 6: Do you hold any record of evidence that electoral fraud was committed at the November 8th 2016 United States of America congressional and presidential election? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 7: Do you hold any record of evidence that the April 23rd 2017-May 7th 2017 French presidential election was illegal? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 8: Do you hold any record of evidence that electoral fraud was committed at the April 23rd 2017-May 7th 2017 French presidential election? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 9: Do you hold any record of evidence that the October 15th 2017 Austrian legislative election was illegal? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 10: Do you hold any record of evidence that electoral fraud was committed at the October 15th 2017 Austrian legislative election? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 11: Do you hold any record of evidence that the Irish Fine Gael leadership election, which began on May 29th 2017, was illegal? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 12: Do you hold any record of evidence that electoral fraud was committed at the Irish Fine Gael leadership election which began on May 29th 2017? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 13: Do you hold any record of evidence that the March 4th 2018 Italian general election was illegal? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 14: Do you hold any record of evidence that electoral fraud was committed at the March 4th 2018 Italian general election? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 15: Do you hold any record of evidence that the September 24th 2017 German federal election was illegal? If so, then please send to me a copy of that record of evidence.</p> <p>FOIA REQUEST 16: Do you hold any record of evidence that electoral fraud was committed at the September 24th 2017 German federal election? If so, then please send to me a copy of that record of evidence.</p>	Information not held by OPCC. Advised to contact Surrey Police
2018/12	<p>Please find enclosed a freedom of information request for the following;</p> <ul style="list-style-type: none"> • The number of Rape cases report in calendar year 2015, 2016 and 2017 • The number of female rape cases for young females in the age group 16 to 25 for calendar years 2015, 2016 and 2017 • What support (i.e. counselling, victim support, etc.) to the victims is available from when the rape has been reported through to closure of the court case. • How do does the organisation carryout a review of the effectiveness of the support provide to the victims 	http://www.surrey-pcc.gov.uk/wp-content/uploads/2018/05/12_2018.pdf

2018/13	<p>I would like to request the following breakdown of the Colleges Data Centre IT hardware maintenance contracts/warranties and their associated costs.</p> <ul style="list-style-type: none"> • A list of the models of all physical servers, storage devices, tape libraries and network switches under support contracts or warranty • The cost and duration of said contracts, with start and end dates and service level associated with the equipment. • Could you also supply the names of the suppliers of the aforementioned support services for each contract? • I would also request the name and full contact details of the person/s in your organisation responsible for the maintenance support contracts. 	Information not held by OPCC. Advised to contact Surrey Police
2018/14	<p>I wish to receive information on all the traffic incidents on the A24 in Surrey, specifically from Clarkes Green roundabout to the County Boundary with West Sussex.</p> <p>The period of disclosure requested is June 2017 to 30 April 2018.</p> <p>The information requested:</p> <ul style="list-style-type: none"> a the number of road traffic accidents in the period; b the location of each RTA; c the date of each RTA; d the number of police officers attending; e other agencies attending; f if the road was closed to all traffic or northbound/ south bound only; g the length (In time) of each road closure; h individuals injured at site; i the number of fatalities at scene or subsequently; <p>I have searched police and community related web sites for the area but these traffic incidents appear to be of no consequence as unrecorded, nor does there appear to be any obvious link on the Police Commissioners website to such accidents.</p>	Information not held by OPCC. Advised to contact Surrey Police
2018/15	Please send to me any record of evidence that shows electoral fraud will be committed at the May 3rd 2018, United Kingdom local elections.	Information not held by OPCC. Advised to contact Surrey Police
2018/16	<p>Please send to me any record of information that shows the United States of America Department of Defense committed electoral fraud at any of the following elections and referenda:</p> <ul style="list-style-type: none"> June 23rd 2016 United Kingdom European Union membership referendum. June 8th 2017 United Kingdom general election. November 8th 2016 United States of America congressional and presidential election. April 23rd 2017-May 7th 2017 French presidential election. October 15th 2017 Austrian legislative election. May 29th 2017 Irish Fine Gael leadership election. March 4th 2018 Italian general election. <p>Also, please send to me any record of information that shows the United States of America Department of Defense plans to commit electoral fraud at the May 3rd 2018 United Kingdom local elections.</p>	Information not held by OPCC. Advised to contact Surrey Police

2018/17	<p>I would like to request the number of;</p> <p>i) Warnings ii) Cautions iii) Arrests iv) Convictions</p> <p>For;</p> <p>a) Possession b) Supply c) Cultivation</p> <p>of cannabis that took place in Surrey since January 2017.</p>	Information not held by OPCC. Request forwarded to Surrey Police's Information Access Team
2018/18	Please send to me any record of evidence which alleges the Conservative Party won an outright majority of MPs at the June 8th 2017 United Kingdom general election.	Information not held by OPCC.
2018/19	Please send to me any record of information that relates to the formulation and execution of U.S. Foreign Policy and the administration and operations of the U.S. Department of State and U.S. Department of Defence which alleges the U.S. Department of State and U.S. Department of Defence committed electoral fraud at the June 23rd 2016, United Kingdom European Union membership referendum and/or the June 8th 2017, United Kingdom general election.	Information not held by OPCC
2018/20	What is the budget for commissioning services for VAWG in your local area? Inc. staff costs, legal costs, market engagement events etc.	http://www.surrey-pcc.gov.uk/wp-content/uploads/2018/08/2018-20.pdf
2018/21	<p>Office of the Surrey Police and Crime Commissioner for Surrey Police. Collaborative Framework for Radio Mast / Tower Management Services. 04/12/2015 – 03/12/2018.</p> <p>The details we require are:</p> <ul style="list-style-type: none"> • Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages* • Contract values of each framework/contract (& any sub lots), year to date • Start date & duration of framework • Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension? • Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed? • Who is the senior officer (outside of procurement) responsible for this contract? <p>*For clarity, the details of the successful and unsuccessful suppliers are kept in the strictest confidence. These details are used only to contact and support suppliers regarding their bidding activity for the relevant contracts.</p>	Information not held by OPCC. Forwarded to Surrey Police's Information Access Team
2018/22	Please send to me information which alleges, or proves, that the U.S. Department of State and/or U.S. Department of Defense and/or any other entity committed electoral fraud at the June 8th, 2017, United Kingdom general election and/or the June 23rd, 2016, United Kingdom European Union membership referendum.	Information not held by OPCC

2018/23	I am writing under the terms of the Freedom of Information to request a copy of your policing plan and/or information about your strategy and allocated budget and staff and other resources committed to the enforcement of the Hunting Act 2004.	I have provided a link to the Policing Plan on the PCC's website http://www.surrey-pcc.gov.uk/plan/ The information about strategy, allocated budget and staff and other resources relating to the enforcement of the Hunting Act 2004 would not be information that is held within this office but is something that might be held by Surrey Police. They would be best placed to respond to this aspect of your request.
2018/24	Please supply a copy of Surrey Police's Equality and Diversity Policy in writing, by email. Please state whether this is freely available on Surrey Police's website. If so please supply URL Please send a copy of the relevant policy which makes Surrey Police's Equality and Diversity Policy only available to members of the public on request via a Freedom of Information request. Why is such a policy in place? a note of who complaints regarding Equality and Diversity non-compliance at Surrey Police should be addressed to, should the contact be any other department than PSD. a note of the subsection of the policy which are specifically applicable to the Surrey Police policy for responding to 'reasonable adjustments' a note of the subsection of the policy which relate to victimisation and the Equality Act 2010 and how Surrey Police should respond to complaints of such.	Thank you for your email. Surrey Police's Equality and Diversity policy can be found on the Surrey Police website at the following link https://www.surrey.police.uk/policies-and-procedures/equality-and-diversity-policy/ Surrey Police will respond on the points you have raised about the policy.
2018/25	Under the Freedom of Information Act 2000, I would like to request data on the number of police staff on long-term stress leave during the last year for which figures are available, as well as the total number of days they were on stress leave for, both broken down by staff category, if possible to include without incurring unreasonable cost or time effort for you	Information not held by OPCC. Offered to forward to Surrey Police but no response received
2018/26	What estimates or analysis does the OPCC hold relating or referring to the impact of "county lines" drug supply operations in your force area? Please provide copies of any such estimates/ analysis or a summary of the key statistics and findings. Please advise me on what other information your OPCC force holds relating or referring to "county lines" drugs supply operations.	Information not held by OPCC. Offered to forward to Surrey Police but no response received
2018/27	Please send to me any record of information on United Kingdom general elections, United Kingdom local elections, and United Kingdom referendums which alleges that electoral fraud (the staging of a desired election outcome) was legalised, or found to be legal and constitutionally permissible, and committed at any of the elections and referendums listed below. Elections and referendums: 1. The June 23rd, 2016, United Kingdom European Union membership referendum. 2. The May 3rd, 2017, United Kingdom local elections. 3. The June 8th, 2017, United Kingdom general election. 4. The May 4th, 2018, United Kingdom local elections.	Information not held by OPCC

2018/28	<p>Please send to me all records of information on United Kingdom general elections, United Kingdom local elections, United Kingdom mayoral elections, and United Kingdom referendums which allege electoral fraud (the staging of a desired election outcome), or referendum fraud (the staging of a desired referendum outcome), was legalised, or found to be legal and constitutionally permissible, and committed at any of the elections and referendums listed below.</p> <p>Elections and referendums:</p> <ol style="list-style-type: none"> 1. The May 5th, 2016, United Kingdom local elections and London mayoral election. 2. The June 23rd, 2016, United Kingdom European Union membership referendum. 3. The May 4th, 2017, United Kingdom local elections. 4. The June 8th, 2017, United Kingdom general election. 5. The May 3rd, 2018, United Kingdom local elections and mayoral elections. 	Information not held by OPCC
2018/29	<p>How much did it cost your force to police far-right demonstrations and protest by organisations such as Britain First and EDL in calendar year 2017?</p> <p>Please include mutual aid costs in your response</p> <p>Please list how many such demonstrations your force has attended (including via mutual aid) since January 2013, broken down year by year (and note which were in purely mutual aid capacity)</p> <p>A previous request covering 2012-mid 2017 was refused so I am trying to narrow its scope in order to stay within the cost limit.</p> <p>Similar requests have been made in the past but do not cover 2017 entirely as far as I am aware.</p>	Information not held by OPCC. Offered to forward to Surrey Police but no response received
2018/30	<p>Please tell me how many employment tribunals claims have been made against the force since August 2013, the nature of the complaint (ie harassment, bullying, inequality), the outcome, and whether the claim is ongoing.</p> <p>Please tell me how many of these claims involved/cited officers above inspector rank (I am NOT asking for how many claimants were senior officers but rather how many claims referred to the behaviour of an officer of greater rank than inspector).</p> <p>Please break the information down year by year (taking the year in which a claim was lodged).</p> <p>Please indicate where one claimant has made multiple claims.</p>	Information not held by OPCC. Offered to forward to Surrey Police but no response received
2018/31	I would like to access a copy of the judgment of HH Judge Deborah Taylor in the case of R -v- Jonathan King, delivered at Southwark Crown Court on Monday 6 August 2018.	http://www.surrey-pcc.gov.uk/wp-content/uploads/2018/11/2018-31.pdf
2018/32	I would like to know how many car thefts in the county of Surrey in the last 10 years were from victims who had advertised their cars for sale on Autotrader and who had their cars stolen by thieves pretending to be car buyers. And I would like to know if any of the victims suffered death or injuries during the robbery, or were threatened with violence by the robbers/thieves.	Information not held by OPCC. Advised to contact Surrey Police
2018/33	I would like to know how many car theft crimes took place in Surrey in the last 10 years. And how many of these car theft crimes in Surrey were successfully solved leading to the arrest of the criminals who committed the car thefts.	Information not held by OPCC. Request forwarded to Surrey Police's Information Access Team
2018/34	1 How many special constables were attested from the Royal Holloway intake? 2 How many of those attested have worked operationally not training since being attested? 3 How many operational hours have they completed since attestation? 4 What was the cost of this course?	Information not held by OPCC. Advised to contact Surrey Police

2018/35	<p>1. What is the name of the organisation/service/authority you represent?</p> <p>2. If the information I am requesting is available elsewhere (eg, s21) please can you tell me where I can find it?</p> <p>3. What is the name of the software you use to manage, process and respond to complaints received? (if not applicable or available elsewhere enter N/A)</p> <p>4. How much does the software in question 3 cost? (if not applicable or available elsewhere enter N/A)</p> <p>5. When is the software in question 3 due for renewal? (if not applicable or available elsewhere enter N/A)</p> <p>6. What is the name of the software you use to manage, process and respond to FOI/EIR requests? (if not applicable or available elsewhere enter N/A)</p> <p>7. How much does the software in question 6 cost? (if not applicable or available elsewhere enter N/A)</p> <p>8. When is the software in question 6 due for renewal? (if not applicable or available elsewhere enter N/A)</p> <p>9. What is the name of the software you use to manage, process and respond to SAR requests? (if not applicable or available elsewhere enter N/A)</p> <p>10. How much does the software in question 9 cost? (if not applicable or available elsewhere enter N/A)</p>	Response submitted via survey attached to request.
2018/36	<p>1. Does David Munro have any income other than that of his PCC salary?</p> <p>2. Is David Munro either a director or shareholder of any business?</p> <p>3. If applicable, please state the names of the businesses Mr. Munro has directorship/shares in.</p>	<p>1. No</p> <p>2. I have attached a link to the PCC's disclosable interest form which can be found on his website. This is updated on an annual basis or sooner if anything changes. http://www.surrey-pcc.gov.uk/wp-content/uploads/2018/09/David-Munro_2018_Updated.pdf. The PCC recently resigned as a Director of Pioneer Technologies Ltd but remains a shareholder. The attached document has been updated to reflect that.</p> <p>3. As above, details can be found on the form.</p>
2018/37	<p>1. Did your PCC, their deputy or any OPCC staff attend the Conservative, Labour and/or Liberal Democrat party conferences in September and October this year? If not, you may disregard the below questions 2. If so, how many people attended, for how long and did they take annual leave? 3. How much public money was spent on:</p> <p>a. Accommodation – please name the hotel where they stayed</p> <p>b. Travel – please state what type of transport and class of travel (ie first class etc)</p> <p>c. Entertainment and subsistence – please name any restaurants where meals eaten</p> <p>d. Sundry expenses</p> <p>4. Was there any correspondence between the PCC and anyone within the OPCC regarding any aspect of the trip including the cost? If so please provide copies</p>	<p>1. Yes, PCC David Munro attended. 2. No OPCC staff attended. 3. No public money was spent. The PCC personally paid for himself. 4. No correspondence was exchanged. Only a verbal exchange with the PCC's PA to confirm that David was attending the event and to block out the diary.</p>
2018/38	<p>1. Does the OPCC subscribe to CoPaCC?</p> <p>2. How much has the OPCC paid to CoPaCC in 2016, 2017 and 2018?</p> <p>3. In what years has CoPaCC carried out transparency reports on the OPCC?</p> <p>4. In what years has the OPCC received a transparency award from CoPaCC?</p>	<p>1. Yes</p> <p>2. 2016/17 – £248.75 2017/18 – £950.00 2018/19 – £950.00</p> <p>3. Since 2013 – one year after PCC's took up Office</p> <p>4. 2015, 2016, 2017.</p>

2018/39	<p>Can you please confirm if you currently use or plan to use any of the following software:</p> <ol style="list-style-type: none"> 1. SAP Business Integrity Screening 2. SAP Access Control 3. SAP Process Control 4. SAP Audit Management 5. Identity Access Management 6. SAP GRC 7. SAP Risk Management 8. SAP Global Trade Services <p>In the event that you currently use any of the aforementioned software: Do you have a support contract with an external provider for SAP Support? If you employ any of the aforementioned software or have a support contract what is the renewal date? What ERP system do you use? Where is your SAP infrastructure located and in what format? When is the contract for third party support of your SAP infrastructure due for renewal? Do you manage SAP Security, SAP Role Authorisations and SAP Role Designs internally or through an external provider? If SAP Security, SAP Role Authorisations and SAP Role Designs is managed through an external provider, what is the renewal date? Which organisational department is responsible for managing overall SAP Security, Role Authorisations and Role Design? When is your next internal and external audit covering SAP roles and access? Where do you advertise any SAP related procurement opportunities?</p>	The OPCC doesn't use any SAP software
2018/40	<ol style="list-style-type: none"> 1) Are Service Users or the general public allowed to audio-visually record meeting and calls with your staff? If so, do they require permission or are they permitted to do so covertly? 2) Do you have any guidance or policy for the public or service users to record calls when they speak to your staff 3) What is your organisations protocol on service users recording calls when they speak to your staff or call centres? Please provide a copy of your policy, procedure and guideline notes on this issue. 4) Do you Inform Users they can record. If the answer is no what is the reason for this please if so do send me a copy. 5) Are service users made aware of their right to record the encounter, if they choose to do so? Is this reflected in you policy document on the matter? 6) Does your organisation have an "Unacceptable Behaviour" policy? If so, please can you provide me with a copy? Regarding court staff the public or the court itself. 7) If such a policy contains points of objectionable behaviour such as telephones calls being recorded by the caller due to them being not necessary or unwanted or needed, and furthermore the staff members may feel threatened or apprehensive, are you aware that denying users the right to record calls goes against the current UK laws. 8) Are your policies and procedures compliant with the public right to audio-visually record encounters with your staff, without their consent? If not, will you provide appropriate training for your staff so they are fully informed of the Public right to record? 9) What is our organisations current charging policy for Freedom of Information requests (FOI) or Subject Access Requests (SAR)? If charges are applied are concessions available for those on low income or students? 10) What is your organisations complaints policy? Please can you forward me a copy? Does your complaints procedure permit service users evidence such as covert call recordings to form part of the investigation? 	<ol style="list-style-type: none"> 1. We do not have a policy on this but we are in the process of developing one. 2. No, but as above we are the in process of developing one. 3. As above we are currently developing a policy in relation to this subject. 4. We do not inform users they can record and as above we are developing a policy which will take this into account. 5. As above. 6. No we do not have such a policy. 7. N/A 8. As above we are developing a policy. 9. Section 12 of the Freedom of Information Act provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit. The Fees Regulation state that this cost limit is £450 in the case of the Police Service. It is worth noting that this Office has never charged any fees with regard to any Freedom of Information Act requests or Subject Access requests that it has dealt with. 10. The following link on the PCC's website gives details on how the OPCC deals with complaints http://www.surrey-pcc.gov.uk/complaints/ Please note that these answers refer solely to the Office of the Police and Crime Commissioner. If you wish for a response from Surrey Police then you will need to contact them separately.

2018/41	<ol style="list-style-type: none"> 1. What is the current number of staff who use a PC or a laptop within your organisation? 2. What are the current Microsoft software licences (server and desktop) that you are using? 3. What is your annual IT spend on Microsoft licences? 4. Has your organisation moved, or is planning to move, to the Cloud in the next 12 months? 5. Are you due to undertake a review of your software estate in the next 12 months? 6. What is the name of the decision maker for IT spend in your organisation? 	Information not held by OPCC. Advised to contact Surrey Police
2018/42	<p>We are looking for any information that Surrey Police has received from any Public or Private Organisation connected with Operation Brockhurst.</p> <p>We have come to you as Surrey Police will not respond to the groups legitimate requests for information on the above Investigation.</p>	Information not held by OPCC. Advised to contact the ICO if dissatisfied with Surrey Police's response