

To: Office of Police and Crime Commissioner – Performance Meeting

Date: 19th December 2016

By: Strategic Planning

Title: Progress on the Police and Crime Plan

Purpose of Report/Issue:

The purpose of this paper is to provide an update for the Police and Crime Commissioner regarding Surrey Police performance on the Police and Crime Plan.

Introduction/Background:

This paper provides an update on the Surrey Police performance for Financial Year 2016/17.

Report Detail:

1. Cut Crime and keep Surrey Safe

- For people to feel that police deal with ASB and crimes that matter to them in their area
- Increase detection rates for crimes against vulnerable people

Policing in Your Neighbourhood (PIYN) Review

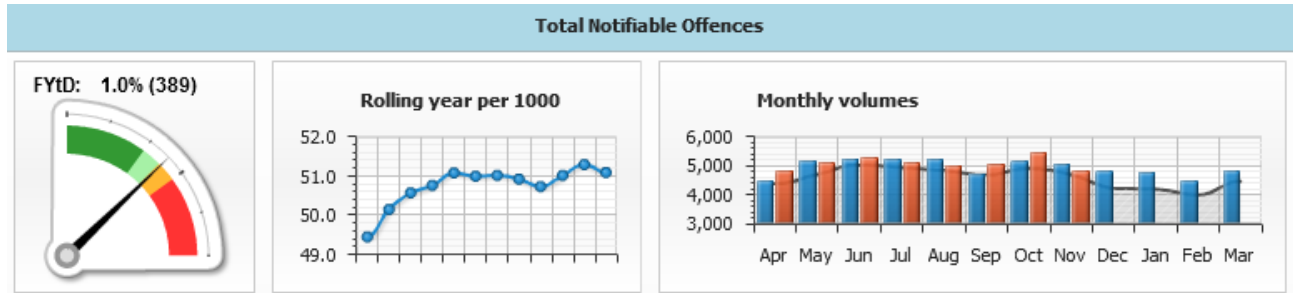
The Policing in Your Neighbourhood (PIYN) project was launched in April this year introducing new ways of working to tackle operational and financial challenges. The Force has now carried out a review to assess how the model has bedded in during the first six months and to identify any improvements that need to be made.

Overall PIYN has been delivered in accordance with the project timescale and priorities set. Implementation has enhanced the geographic policing structure by aligning uniform resources to the eleven boroughs / districts, whilst retaining command at a divisional level. Geographic alignment augments the 24/7 capability by dedicating resources to the boroughs / districts and introduced Area Policing Teams (APT) to integrate neighbourhood policing, volume crime investigation, response and proactive policing delivery. These teams are supported by specialist teams at a divisional level:

- Community Safety Teams (CST) providing specialist problem solving support.
- CID to investigate serious and complex crime.
- SIU to investigate safeguarding incidents and specific crime types including serious sexual offences; child protection; high and medium risk domestic abuse

The review of Surrey Police's new policing model found that the force is heading in the right direction, and residents have been thanked for their part in thinking twice before assuming a situation is for the police to deal with. The review shows that the changes are starting to have a positive impact and the force is equipped for the future. From the analysis and findings of the report it has enabled the review to make 31 recommendations to further develop and embed the new operating model going forward.

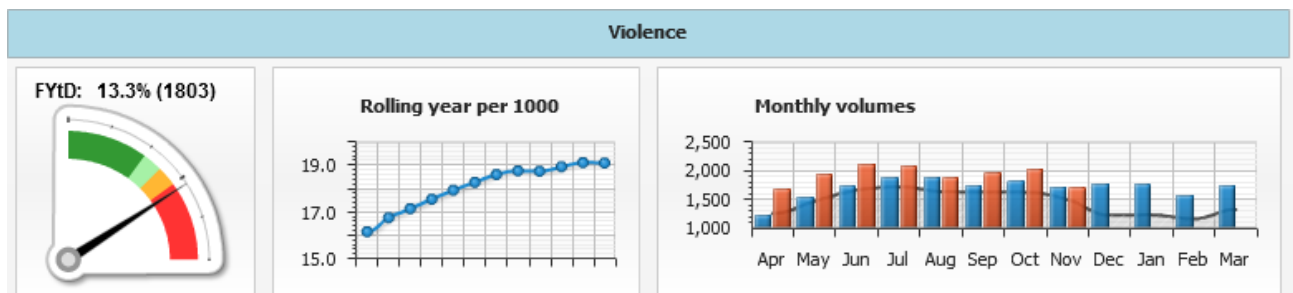
Total Notifiable Offences



Nov 2016

This financial year to date has seen an increase in recorded crime, with 40490 offences recorded across the Force compared to 40101 in the same period last year (+1.0% points, +389 offences). Significant increases have been recorded for Violence without injury (+19.7% points, +1849 offences), Other sexual offences (+9.6% points, +23 offences) and Domestic burglary (+7.7% points, +122 offences). Notable decreases have been recorded for Drug offences (-23.4% points, -377 offences), Vehicle interference and tampering (-23.5% points, -87 offences), and Non-domestic burglary (-14.9% points, -306 offences).

Violent crime



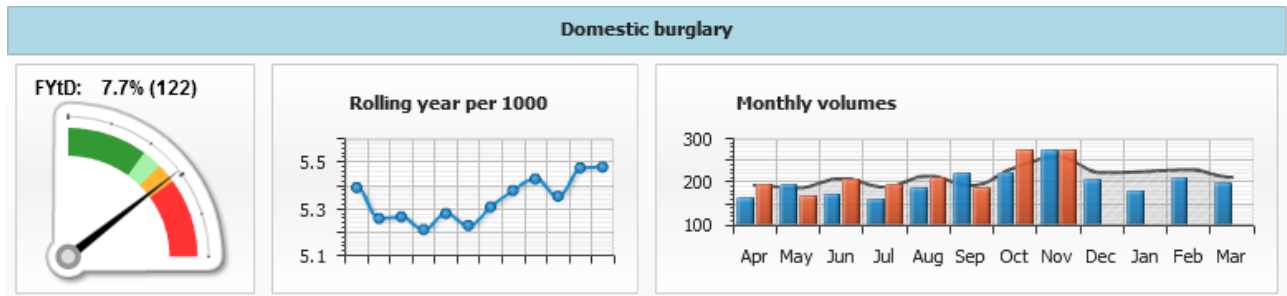
Nov 2016

The financial year to date shows an increase in recorded violent crime (with and without injury), with 15326 offences recorded across the Force compared to 13523 in the same period last year (+13.3% points, +1803 offences). Of note is the significant contribution of Violence without injury offences (+19.7% points, +1849 offences) and in particular, increases in Public Fear, Alarm and Distress (+1195 offences, +51.6%) and Harassment (+424 offences, +21.4%).

National Position ▲

September 2016: Surrey’s national position for Violence with Injury is 2nd out of 43 Forces at 5.13 offences per thousand population. This is on par with performance across our most similar force areas (MSF). Surrey has increased one rank to 23rd nationally for Violence without Injury offences at 13.64 offences per thousand population.

Domestic Burglary



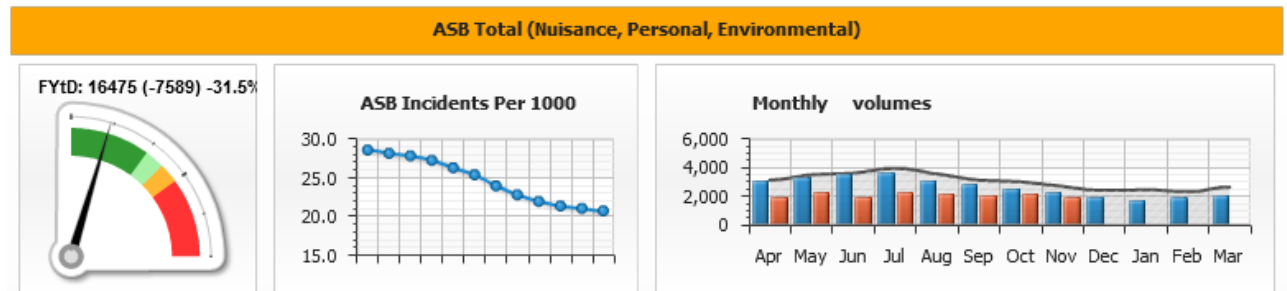
Nov 2016

The Force has recorded an increase of +7.7% in Domestic Burglary offences this year to date compared with the same period last year (+122 offences). The Force is currently recording a positive outcome rate of 6.5% for this crime type, a reduction of just one positive outcome (-0.6% point) from the same period last year.

National Position ▼

As at September 2016, the national position for Domestic Burglary positive outcome is 21st out of 43 forces, a reduction of 11 ranks compared to March 2015. This reduction in performance was anticipated due to the focus of resources on public protection.

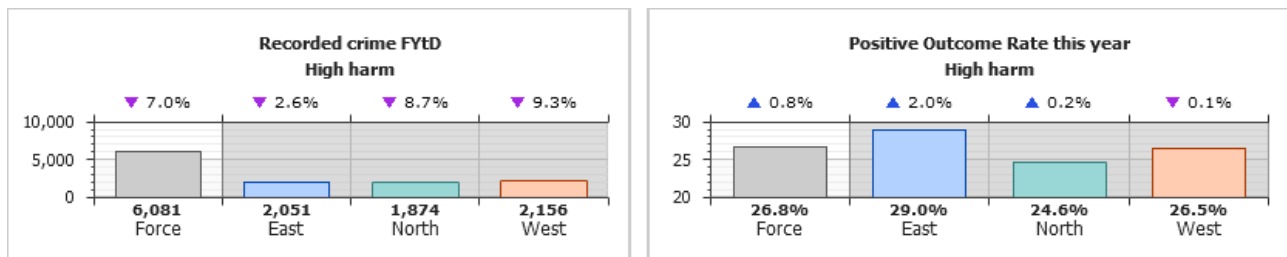
Anti-Social Behaviour (ASB)



Overall the force has recorded a year on year reduction in ASB incidents across the county with 7589 fewer incidents recorded this year compared to the same period last year (-31.5%). Notable reductions have been seen in ASB16 Rowdy or Inconsiderate Behaviour (-1113 incidents, -41.1%), ASB07 Noise (-827 incidents, -40.7 %) and ASB15 Vehicle Nuisance (-1800 incidents, -33.8%).

From the Joint Neighbourhood Survey results it shows that 76.3% percentage of survey respondents agreed that Surrey police are dealing with the anti-social behaviour and crime issues that matter in their area in quarter 2 this year, a slight decrease compared to quarter 1 2016/17 (77%).

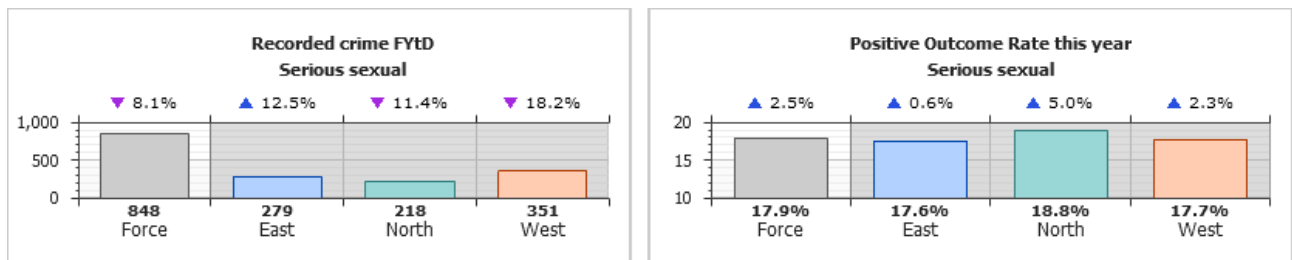
High Harm



30 Nov 2016

High harm offences comprise of the following types of crime: Serious Sexual Offences, domestic related offences involving violence, child abuse offences and hate crime offences. As of the 30th November 2016, the force is showing 6,081 High Harm cases FYTD, which is -7.0% points down from the same period last year. All divisions continue to show a decrease in reporting of such crime compared to the same period last year. At 14th December 2016, the positive outcome rate for the Force is currently at 26.2% which is +0.3% points higher than the same period last year. This equates to an increase of 49 outcomes, from 1641 to 1690.

Serious Sexual Assault



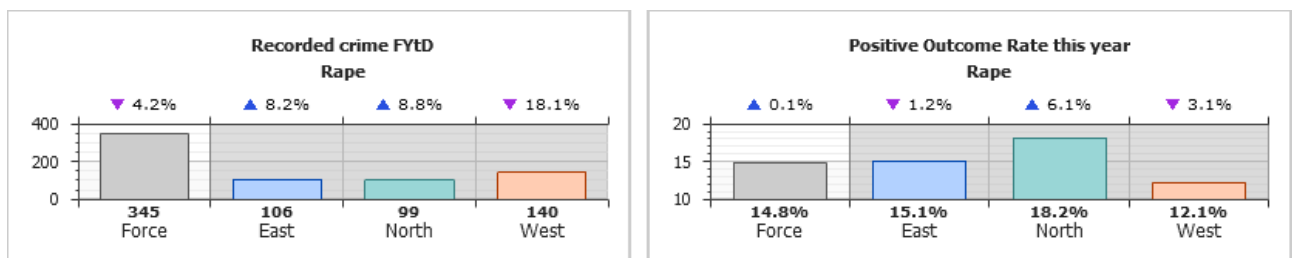
30 Nov 2016

The force has seen a reduction in recorded serious sexual crime from 923 FYTD last year to 848 this year (-8.1% points or -75 offences). East is the only division to see an increase in these crimes with a +12.5% point rise from 248 last FYTD to 279 this year. Force positive outcomes have increased from 15.4% to 17.9% (+2.5% points), with East now showing a slight increase of +0.6%.

National Position ▼

September 2016: Surrey's national position for Serious Sexual offences is equal 1st out of 43 forces at 1.10 offences per thousand population. The positive outcomes rate has improved further to 22nd.

Rape

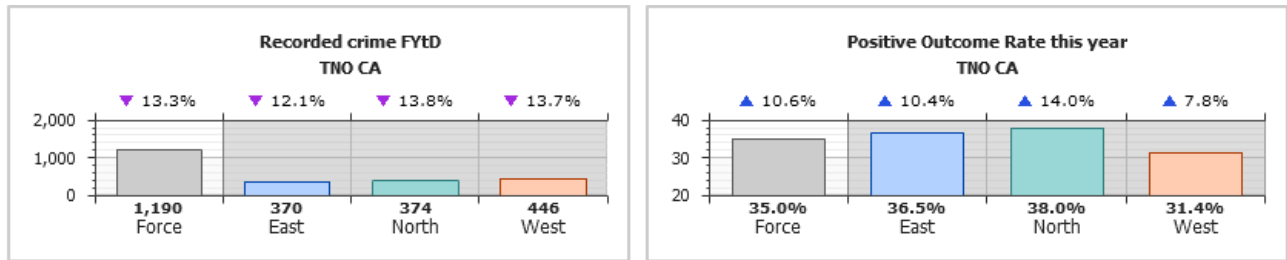


30 Nov 2016

As of 30th November 2016, the force is showing 345 rape cases for the FYTD, which is -4.2% points down from the same period last year (360 cases). However both East and North divisions show increases of approximately +8% from the same period last year (East +8 cases; North +8 cases). Force positive outcomes for this FYTD remain fairly consistent with the same period last year at 14.8% (+0.1% points). However, North division shows a positive outcome level of 18.2%, an increase of +6.1% points.

For the 12 months to October 2016, the national position for rape crimes has increased by five places to 2nd position, however the national position for positive outcomes has increased by 14 places to 19th position.

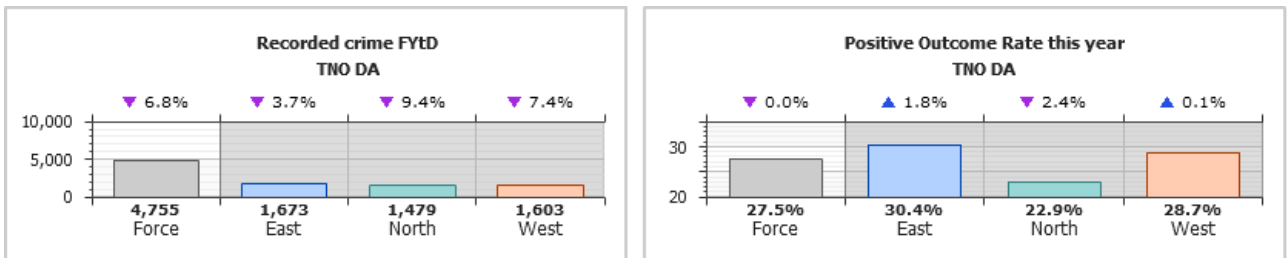
Child Abuse



30 Nov 2016

Year to date, the force is recording a reduction in the volume of TNO CA flagged offences (-13.3% points). This reduction have been experienced by all three divisions across the Force - major contributors for the reduction include Serious Sexual (-17.4%, -61 offences) and Violence (-22.9%, -185 offences). In terms of positive outcomes, the Force has recorded year on year increases in this area with a positive outcome rate of 35.0% (+10.6%).

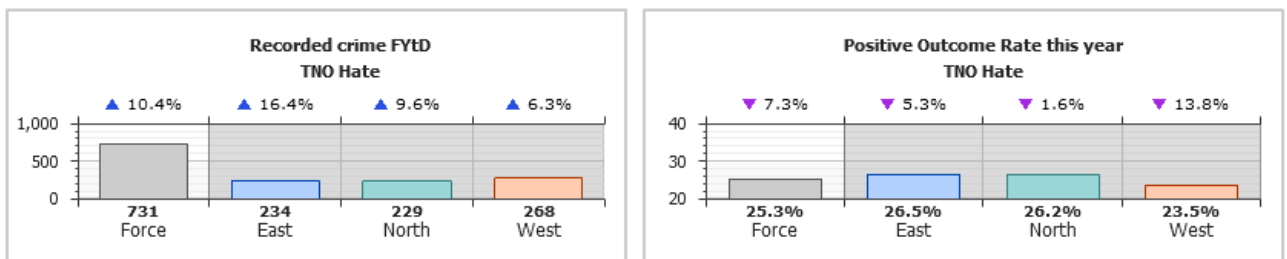
Domestic Abuse



30 Nov 2016

Year to date, the force is currently recording a reduction in the volume of TNO DA flagged offences (-6.8% points, -346 offences). This reduction has been experienced by all three divisions - major contributor for the reduction is Violent offending which is down by 8.5% (-354 offences). Force Positive outcomes for this FYTD are consistent with the same period last year at 27.5%.

Hate Crime



30 Nov 2016

Year to date, the Force is recording an increase in the volume of TNO Hate flagged offences (+10.4% points, +49 offences). This increase has been experienced by all three divisions across the Force, the majority of this increase relates to Violence without Injury offences (+17.7%, +66 offences). In terms of positive outcomes, the Force has recorded year on year reduction in this area with a positive outcome rate of 25.3% (-7.3%).

Since Brexit (23rd June 2016), the Force has recorded 506 offences, an increase of 59 offences (+13.2%) compared to the same period in the previous year. The most significant contributors to this increase have been Homophobic hate crime (+60.7%, +34 offences) and Disability Hate Crime (+81.5%, +22 offences). Racial Hate Crime remains the most prominent aggravating factor in relation to Hate Crime.

Examples of good work

- Simon Hopkins and Leon Passlow, were jailed in August 2015 for 3.5 years following a joint investigation by Surrey Police and the Federation Against Copyright Theft (FACT) to uncover the scam which defrauded broadcaster BskyB. Thanks to the tenacity and hard work of officers in the Forces Economic Crime Unit they have now been ordered to pay back £992,947.60 following a number of successful confiscations and forfeiture orders. They have to pay back the money by 3rd January 2017 or they will each have to serve a further seven years in prison.
- Lee Adam Long, 48, from Farnham who admitted more than 20 non-recent serious sexual offences has been sentenced to a total of 36 years in prison. He pleaded guilty to 22 counts of rape and indecent assault against 2 young girls between 1991 and 2005, after compelling historical DNA evidence uncovered by Surrey Police proved conclusively he was the offender
- Lee Shopland, 25, and Jason Bailey, 29, who violently beat a man to the ground and forced their fingers into his eyes in a random extreme act of violence against a stranger have each been jailed for six years.
- James Oorloff, 31, and John Dickinson, 33, who effectively created a 'franchise' for boiler room scams have been jailed at Guildford Crown Court for 4.5years and 7years imprisonment respectively. In total 164 investments across 11 different boiler rooms, many of the victims were repeatedly targeted. They were both found guilty of two counts of fraudulent trading
- Daniel York, 38, from London has been jailed for 28 years after being found guilty of a total of 28 charges for multiple child sex offences against nine girls which took place between 2008 and 2013.
- A multi-agency operation to tackle potential offences of slavery and human trafficking at a car wash in Walton-On-Thames was carried out on the 23rd November. The planned operation took place in cooperation with a number of partner agencies including the National Crime Agency (NCA), UK Immigration Services, Elmbridge Borough Council, the Department for Work and Pensions, the Red Cross and Salvation Army. As a result of the checks, the owner of the car was arrested and currently bailed, two people have been referred to Immigration Enforcement, with 14 people found working there currently being safeguarded and £5000 was seized under the Proceeds of Crime Act.

2. Support Victims

- For Surrey Police to be rated as good or better by HMIC for protecting vulnerable people
- For victims to be satisfied with the level of service they receive from Surrey Police (satisfaction survey result)

HMIC Inspections

The force was inspected in November 2016 as part of the HMIC PEEL Effectiveness inspection, which includes 'Protecting Vulnerable People' and will await the report due in early 2017. Following the 2015 Vulnerability inspection the force has a comprehensive improvement plan and is continually working to improve the service we provide.

White Ribbon Status

Surrey Police have been awarded White Ribbon Status, which means that its work to tackle abuse in intimate relationships has been nationally recognised. The White Ribbon campaign works to condemn violence against women; the force's domestic abuse action plan demonstrates that Surrey Police has developed a clear and unambiguous vision for public protection, including domestic abuse.

Rape and Serious Sexual Assault

To improve performance in this area on the 1st January 2017 a detective inspector will be embedded within the CPS team responsible for dealing with rape and serious sexual assault. This should improve the timeliness from the reporting of a crime through to the decision to charge or summons offenders.

Surrey is now ranked 22nd nationally for its RASSO positive outcome rate – an improvement of 17 places compared to the same period in the previous year.

Victim Satisfaction

The below table shows the Force’s victim satisfaction performance so far this financial year to date (FYTD) compared with year end (YE) 2015/16:

	Year End 2015/16	FYtD 2016/17	% point Change
Overall crime victim satisfaction*	81.0%	76.5%	-1.8%
	Year End 2015/16	FYtD 2016/17	% point Change
Anti-Social Behaviour (ASB) victim satisfaction	77.1%	69.7%	-7.4%

*Aggregate of 3 crime groups (Burglary, Violent and Vehicle), weighted data.

Overall weighted satisfaction has decreased -2.4% points this month to 74.9%. The FYTD result remains below the Year End 2015/16 result at 76.5% (-4.5% points).

Overall satisfaction for individual crime types this FYTD are lower for Vehicle, Violent and Burglary than the previous year end. This is most notable for Vehicle crime (-7.6% points) and Violent crime (-4.1% points). Satisfaction indicators this financial year to date are each lower than the previous year end result. This is most notable for Actions taken which has decreased by -5.4% points to 75.8%.

Overall satisfaction with service to hate crimes and incidents has increased from the previous financial year by +2.0% points to 85.1% for the FYTD.

Surrey’s Customer Service Policy Advisor has undertaken a deep dive around victim satisfaction, mapping the victims’ journey from a month’s worth of satisfaction data to understand on a deeper level than ‘Actions taken’ and ‘Kept Informed’ why victims are dissatisfied. Results will be reported to Chief Officers in December.

National position:

When compared to the 42 other forces in England and Wales, the most recent data (12 months to June 2016) shows that for overall satisfaction Surrey is in 34th position. For violent and burglary Surrey have both increased to 25th position, whilst vehicle crime has decreased to 38th position.

ASB:

Overall satisfaction has decreased again this month (August incidents) by -0.8% points to 66.2%, and the FYTD results remains lower than the Year End 2015/16 result at 69.7% (-7.4% points). When considering results by grade, the FYTD results for both Grades 1-3 and Grade 4 have decreased from the previous year end by -5.9% points to 71.8% respectively.

Whilst three satisfaction indicators have shown some increase from the previous month, all indicators are significantly lower this FYTD than at the previous year end. This is most notable for Actions taken (-6.7% points to 59.5%) and being kept informed (-5.5% points to 50.3%).

For Actions taken, analysis shows that fewer respondents this FYTD compared to the Year End 2015/16 are being told by the police what action would be taken this (-3.9% points to 63.5%), discussed the potential use of powers to deal with ASB (-8.5% points to 23.9%), or gave the respondent contact details of the officer dealing with their incident (-9.9% points to 28.5%).

Freetext comments from August incident interviews identified that 31 out of 50 respondents who were dissatisfied with kept informed commented on the lack of contact from the police. Respondents noted that this made them feel confused and unsure of what action, if any, the police had taken.

Victims Code Compliance

The Victim Care team undertakes 3 month rolling audits on Victims' Code compliance for Area Patrol Team (APT), Safeguarding Investigation Unit (SIU) and Criminal Investigation Department (CID). A total of 268 crimes were audited for July to September incidents, with an overall compliance rate of 54.9%. However, the compliance for each individual requirement was as follows; First Contact (FiCon) Compliance: 88.1%, Contact Contract Set: 74.1%, Contact Contract Compliant: 87.3%, Prime Events Compliant: 90.8% and Written Acknowledgement Provided: 70.3%.

To improve victim care/ contact Superintendent Ali Barlow and the Customer Service Policy Advisor have delivered an input on Victim Care/Contact to all APT Rotas and a 'Victim Care' homepage has been created on the Information Hub, collates any helpful material, for Officers, together in one easily accessible place online

3. Tackle Rural Crime

- Improve the answering of the 101 number
- For communities to feel that the police deal efficiently with their local issues

Call Handling and Deployment

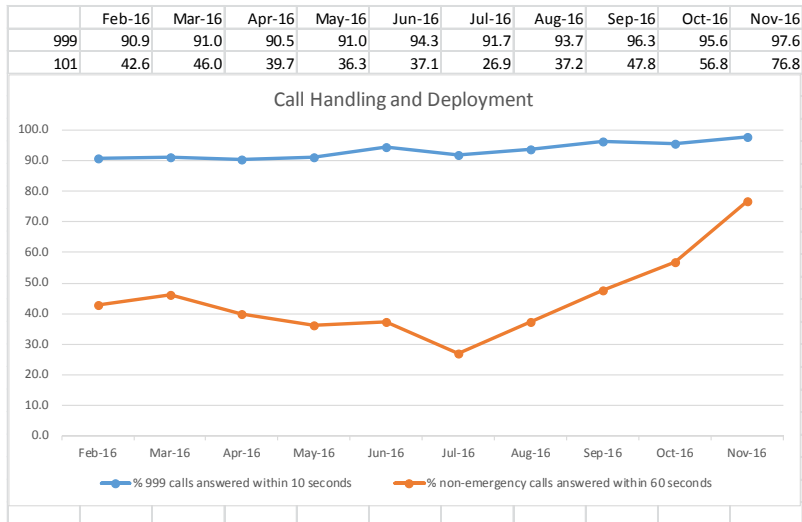
999 Performance

999 call handling performance remains strong and is always given priority. Current FYTD emergency performance shows that 93.8% of calls are answered in 10 seconds against a target of 90% with November performance recorded at 97.6%.

101 Performance

101 (non – emergency) call handling performance in Surrey has seen a steady downward decline since the summer of 2013 against its aspirational target of answering 80% of calls in 60 seconds. Surrey is not alone in having experienced a drop in 101 performance with other forces also seeing the same. Encouragingly though, Surrey's non-emergency performance has seen steady improvement over the past few months since the lowest 101 performance was recorded in July this year at 26.9%. This upturn is shown on the graph below. As can be seen, August ended in 101 performance at 37.2%, September 47.8%, October 56.8% with November closing at 76.8%, some 50% up on that recorded in July. Whilst this is a very encouraging picture the focus remains on trying to sustain this so that we are there when the public need us most.

OFFICIAL – Internal /External circulation



A comprehensive performance improvement plan remains in place under the headings of People, Process, Technology, Performance and Culture. This is led by Superintendent Contact and Deployment with a weekly performance meeting in place to drive progress. Some of the key areas contained within the action plan:

Staffing levels

For the first time in many months, following a concerted recruitment drive, staffing levels are over establishment (to allow for natural turnover) with the final cohort of recruits currently being coached with their sign off as independent call takers expected by January 2017. There are six further courses planned throughout 2017 to ensure that staffing levels remain strong.

Technology

A joint Surrey/Sussex workshop with ICT and the supplier of the CC6 telephony system was held on 2nd November 2016 where current issues experienced (e.g. stability and speed of the system) was discussed. A follow up workshop is being planned to go through issues in more detail to ensure that the technology supports the need for Contact Centre efficiency.

A capital bid has been submitted to purchase an additional call “queue” management feature for the telephony system which will enable callers to be told where they are in any queue and allow them the option to reserve their place.

Direct Officer Input

By the end of January 2017 all APT staff will be able to input crimes directly into Niche from their Mobile Data Terminals and desk top computers which will free up Contact Centre operators’ time in that they will no longer have to double key this information from Pronto as they do now. This should prove to be a positive influence on 101 call performance.

Contact Centre Processes

The administration of tasks in the Contact Centre continues to be reviewed with activity moved to other areas where appropriate to free up operator time e.g. all intelligence checks on grade 2 incidents are now undertaken by the Force Control Room which has been very successful.

A change to the way in which calls are managed/routed to staff in the Contact Centre has been piloted over the past month which appears to have assisted 101 performance in that call handler time has been freed up. A ‘Crime Corner’ concept has been created which means that following initial triage with the member of the public, if no police deployment is required and all that is needed is the recording of a crime report, then the call will be passed to a dedicated team of operators to do so.

Review of 101 target/measurement:

A joint Surrey/Sussex meeting was held with the two Offices of the Police Crime Commissioner on 30th November 2016 to discuss the current non-emergency target and consider better ways of tracking performance. The existing targets in both forces are not nationally mandated (with all forces measuring call handling in a variety of ways). The Surrey target has been in place for over 10 years and arguably no longer reflects the changing nature of police call handling which has shifted from traditional call taking to safeguarding, identification of risk and resolution. A proposal was put forward to track, on a monthly basis, the average time calls are answered in certain percentages e.g. 75%, 95% etc. To put this into some context, in November 75% of Surrey’s non-emergency calls were answered in 30 seconds with 95% of all calls answered in 4 minutes 20 seconds.

This new method of measuring performance will be trialled for a 3 month period.

4. Make our Town Centres Safe

- For people to feel safe in Surrey’s towns

Public Confidence

The table overleaf presents findings for Surrey Police from the Joint Neighbourhood Survey (JNS) for quarter 1 and 2 of the financial year 2016/17 (April-September).

Public confidence in neighbourhood police - Very / Fairly Confident (%)

Quarter 1 15/16	Quarter 2 15/16	Quarter 3 15/16	Quarter 4 15/16	Year End 15/16	Quarter 1 16/17	Quarter 2 16/17	FTYD 16/17
89.9%	91.5%	92.5%	90.8%	91.2%	89.2%	89.3%	89.3%

Source: Joint Neighbourhood Survey

Approximately nine out of ten survey respondents agree they are very or fairly confident in their neighbourhood police. Whilst results for the financial year to date are slightly lower than the same period last year (15/16 90.7%; 16/17 89.3%) this does not represent a statistically significant difference.

In addition, FYTD 2016/17 confidence levels that neighbourhood police would treat everyone fairly regardless of who they are, and that neighbourhood police would treat you with respect, both remain consistent with the same period last year (91.6% and 96.6% respectively)

For the 12 months up to March 2016, the Crime Survey for England and Wales places Surrey equal 6th highest for public confidence.

5. Make Every Pound Count

- To improve the percentage of budget spent on the front line

The Force has been increasing its police officer strength (actual Full Time Equivalent FTEE) over the last year and is continuing to grow from a planned FTE of 1,905 in 2015/16 to 1,944 in 2016/17.

Latest projections (updated 30th November) show that we will still be under establishment at the end of this financial year. Increased turnover, lower success rates for external applicants on promotion and lower attraction of Detective constables than anticipated has contributed to this. We have increased our probationer numbers this financial year to accommodate a further 12 probationers and now plan intakes of January (36), February (24), March (48). We project to have

a further 4 transferees join in the January transferee intake and have a further 16 transferee applications in process which should start early 17/18 financial year if successful.

We are actively recruiting Uniform Sergeants and Detective Constables on level transfer and have just closed application for Chief Inspector promotions. We have received a total of 42 applications for promotion across both Surrey and Sussex, 7 of which are from external applicants.

Through our recruitment campaigns we have sufficient potential candidates to ensure we have a pool of officers coming into the organisation for the next 8 - 10 months and will be running a new campaign in January for officers starting late autumn / winter 2017.

Budgeted establishment detailed in the MTFP for 2017/18 is projected to be 1929 FTE. Based on our current attrition rates our latest projections show that we will meet establishment summer 2017. If our wastage (currently average of 16 per month) reduces we will meet budgeted establishment earlier than this.

Estates Strategy

Work is underway to review how the force estate can be re-structured to provide more modern, energy efficient buildings and better working environments for staff. Internal space will be planned so that it can be utilised more flexibly and efficiently. The work includes consideration of the extent to which staff could work in a more flexible and agile way, supported by appropriate technology, thus reducing the amount of physical space required. Proposed strategic objectives for the programme include:

- a reduction in estate running and maintenance costs (achieved through a reduction in the overall estate footprint and a reduction in the average operating cost per square meter)
- an increase in utilisation rates for work stations, meeting rooms and other work areas
- an increase in staff engagement and productivity evidenced by a reduction in staff sickness levels and turnover

A strategic business case for the programme is being prepared for approval in April 2017.

Collaboration

Surrey Police continues to undertake significant change activity through the 'Policing Together' programme with Sussex, and with other forces in the South-East region, in order to meet the financial challenges, increase resilience and improve service delivery. The joint vetting function with Sussex went live on 1 September 2016 and work is now underway to consider opportunities to collaborate in Contact and the Corporate Service functions. Work continues to implement new target operating models (TOMs) within the Specialist Crime and Operations, which will deliver savings and increase joint working.

The preparation phase for the implementation of a new Enterprise Resource Planning system (ERP) continues across Surrey, Sussex and Thames Valley Police (TVP). The programme director has been appointed for the South East Region Interoperable Policing (SERIP) programme, which is intended to deliver IT platform and service integrations for Surrey, Sussex, Hampshire and TVP.

The below table highlights the savings delivered through collaborative working over the past 6 years.

£000k	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	Total
Bilateral (Sussex)			£600k	£670k	£806k	£2,976k	£5,052k
Regional/National	£132k	£607k	£116k	£200k			£1,055k
Total	£132k	£607k	£716k	£870k	£806k	£2,976k	£6,107k

A further £2,685k of saves is forecast for 2016/17 from our collaboration with Sussex.

Body Worn Video

Guildford and Waverley APT officers will benefit from the introduction of body worn video (BWV) units from week commencing 19th December. This is an “interim tactical solution” that has been installed at Guildford and includes 4 Digital Evidence Management Systems with 2 docking stations per machine and 154 personal issued camera units.

The benefits of BWV to both officers and the public are clear – including increased transparency and accountability, increased early guilty pleas, the defusing of confrontational situations, and protecting officers from inaccurate complaints. Work continues on a strategic solution for both Surrey and Sussex, with further roll-out dates to be agreed in the new financial year.

6. Tackle the Threat of Terrorism

- To ensure a robust plan remains in place and is kept updated and appropriately funded to prevent and defeat terrorist activity in Surrey

The Prevent duty within the Counter terrorism and security Act 2015 has placed Prevent on a statutory footing and the Police role in this is to support partner agencies in disrupting terrorist activity and ensuring individuals and communities are safeguarded from the threat of terrorism. This legislation applies to a range of agencies and Surrey Police Prevent team has supported these agencies in delivering associated outcomes. For example over 300 school safeguarding leads have been trained in delivering Prevent awareness raising products to teachers and staff. This has led to greater awareness and an increase in reporting from the education sector.

In accordance with this legislation Surrey and Sussex Special Branch produce the annual Counter Terrorism Local Profile (CTLP) which assesses risk, threat and vulnerability in relation to extremism and terrorism. This document allows for appropriate use of resources and highlights potential emerging risk areas across the county. The CTLP also drives Prevent activity and the related Prevent action plan which is produced at force level. Alongside this Surrey and Sussex Special Branch are required to report community tensions into the National Community Tension Team. This monitors community tensions relating to communities across the UK with the aim of preventing extremist and terrorist groups from infiltrating and utilising any community vulnerabilities.

There has been continued work in embedding Prevent within mainstream safeguarding and this has led to greater awareness raising internally to police colleagues and stronger working relationships between Prevent, Special Branch and public protection units such as the MASH and SIU. This will continue as part of an ongoing focus on safeguarding within Counter Terrorism policing.

Prevent is under continued scrutiny in relation to performance and Surrey continues to deliver high levels of performance to support the South East Counter Terrorism Unit, the National Counter Terrorism Policing HQ and the Home Office. Numbers of referrals into Prevent continue to increase which has led to more effective working practices across partner agencies however development is required in relation to working practices within local authorities to ensure consistent delivery of Prevent and the Channel process.

Ongoing reviews of Prevent have highlighted the need for Police to play an integral role in the disruption of extremist and terrorist activities as well as playing a supportive safeguarding role. This has led to the introduction of Prevent disruption Officers who are currently being recruited across the South East region to focus Police resources and techniques to disrupt terrorism. Alongside this all forces have trained Prevent liaison officers to support families who have suffered from the effects of family members travelling overseas to conflict areas.

Recommendation(s)/Future Activity:

The Police and Crime Commissioner is asked to note the current performance.

Risks: Performance risks are addressed through the Crime Performance Board chaired by the Temporary/Detective Chief Constable

Attachments/ Background Papers: N/A

Contact details -

Name: Juliet Parker/Sandra Gammon

Job Title: Strategic Planning

Telephone number: 01483 631409

Email address: Juliet.parker@surrey.pnn.police.uk